

# **State of Alaska FY2017 Governor's Operating Budget**

## **Department of Health and Social Services Public Assistance Results Delivery Unit Budget Summary**

Public Assistance Results Delivery Unit

**Contribution to Department's Mission**

To promote self-sufficiency and provide for basic living expenses to Alaskans in need.

**Results**

(Additional performance information is available on the web at <https://omb.alaska.gov/results>.)

**Core Services**

- Determine Eligibility
- Issue Benefits
- Monitor Beneficiary and Provider Compliance
- Individual and Family Support Services

**Measures by Core Service**

(Additional performance information is available on the web at <https://omb.alaska.gov/results>.)

**1. Determine Eligibility**

Target: 95% of food stamp expedited service applications are processed within 5 days.

Target: 96% of new food stamp applications are processed within 30 days.

**2. Issue Benefits**

Target: 93% of food stamp benefits are accurate.

**3. Monitor Beneficiary and Provider Compliance**

Target: 76% of subsidy children are in licensed care.

#### 4. Individual and Family Support Services

Target: 90% of temporary assistance families leave with earnings and do not return for six months.

Target: 40% of temporary assistance families with earnings.

### Major RDU Accomplishments in 2015

- The Child Care Program office was able to decrease amount of time from provider submission to Clinical Commissioning Group (CCG) payment processing reducing the number of provider calls; maintain the processing of payments for the Child Care Assistance Program within the targeted timeframes; initiated multiple steps to reduce the application and background clearance timeframes for providers.
- The Fraud Control Unit's combined amount of cost avoidance, fraud claims established and direct savings from imposed disqualification periods for all completed fraud investigations for FY2015 totaled over \$7.78 million.
- Successful delivery of needed food vouchers to 10,045 woman and children to use Women, Infant and Children (WIC) approved Farmer's Market Nutrition Program sites for a value of over \$107,000 including \$82,930 for distribution at 30 senior agencies.
- 52 percent of adults participating in Alaska Temporary Assistance were engaged in work and training activities.
- Significant progress in Division of Public Assistance's new Alaska's Resource for Integrated Eligibility System (ARIES) eligibility determination system resulting in over 90,000 individuals who were able to successfully receive medical insurance through Medicaid.
- Substantial decrease in Division of Public Assistance eligibility backlog applications including a 90 percent reduction in the Supplemental Nutritional Assistance Program (SNAP).
- Successful implementation of Hospital Presumptive Eligibility (HPE) to ensure individuals who qualify for Medicaid with critical health care needs can get immediate access to health care insurance while in hospitals
- Implementation of two successful hot-lines for individuals with emergent medical needs and for women who are pregnant.

### Key RDU Challenges

- Continuing to effectively reduce current Medicaid Backlog.
- Identifying and implementing enhanced work-processes in Field eligibility offices to streamline and increase operational efficiencies.

- Successful implementation of new Able Bodied Adults With Dependents (ABAWD) mandatory work participation requirements that go into effect January 1, 2016.
- Focus on providing timely, accurate, and effective delivery of services for needy Alaskans with existing staff resources despite the steady growth in applications for assistance, the growing number of households and individuals qualifying for public assistance, and changes in federal program policies and diminishing funding resources.
- The price charged for child care continues to increase. State subsidy rates for child care have not kept pace with the growing cost of doing business, which results in reduced access to child care for beneficiaries.
- Ensuring an adequate supply of child care programs are available for working families in Alaska.
- Program planning and implementation of the Women, Infant and Children's Electronic Benefit Transfer system to comply with the federal FY2020 mandate.

### Significant Changes in Results to be Delivered in FY2017

- Continued development and growth of collaborative community based initiatives that address childhood overweight and obesity, breastfeeding rates, and iron deficiency/anemia rates of Women, Infants and Children (WIC) clients.
- Implementation of a new Employment and Training initiative under Supplemental Nutrition Assistance Program (SNAP).
- Participating in the development and implementation of a comprehensive Statewide Unified Workforce Plan under the new Workforce Innovations and Opportunities Act (WIOA).
- Maintaining effective service coordination for Native families receiving benefits from Native Family Assistance programs and other types of public assistance such as Medicaid or Food Stamp Program benefits.
- Implementation of improved workflow process re-design for increased efficiencies in our field offices.

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**Public Assistance  
RDU Financial Summary by Component**

*All dollars shown in thousands*

	FY2015 Actuals				FY2016 Management Plan				FY2017 Governor			
	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds
<b>Formula Expenditures</b>												
ATAP	13,166.5	1,633.3	12,814.0	27,613.8	13,901.0	1,955.9	17,175.9	33,032.8	13,901.0	1,855.9	17,175.9	32,932.8
Adult Public Assistance	55,121.9	4,279.3	767.3	60,168.5	59,436.5	4,710.8	2,030.0	66,177.3	59,436.5	4,710.8	2,030.0	66,177.3
Child Care Benefits	10,431.4	143.0	29,717.6	40,292.0	9,238.5	325.0	37,639.4	47,202.9	9,229.1	325.0	37,558.1	47,112.2
General Relief Assistance	3,135.2	0.0	0.0	3,135.2	2,905.4	0.0	0.0	2,905.4	2,905.4	0.0	0.0	2,905.4
Tribal Assistance Programs	14,604.7	559.6	0.0	15,164.3	13,778.5	977.9	0.0	14,756.4	14,278.5	977.9	0.0	15,256.4
Senior Benefits Payment Program	22,665.4	0.0	0.0	22,665.4	20,036.1	0.0	4.6	20,040.7	20,029.3	0.0	0.0	20,029.3
PFD Hold Harmless Energy Assistance Program	15,416.0	0.0	0.0	15,416.0	17,724.7	0.0	0.0	17,724.7	17,724.7	0.0	0.0	17,724.7
	10,084.2	0.0	10,637.0	20,721.2	9,174.3	0.0	14,183.6	23,357.9	0.0	0.0	14,183.6	14,183.6
<b>Non-Formula Expenditures</b>												
Public Assistance Admin	1,983.1	745.1	1,971.2	4,699.4	1,889.3	809.0	2,726.4	5,424.7	2,039.3	1,059.0	2,326.4	5,424.7
Public Assistance Field Svcs	23,120.8	608.6	23,307.1	47,036.5	20,920.9	795.8	22,323.8	44,040.5	22,842.2	795.8	23,705.4	47,343.4
Fraud Investigation	1,049.4	0.0	1,011.6	2,061.0	852.0	0.0	1,190.1	2,042.1	852.0	0.0	1,190.1	2,042.1
Quality Control	975.6	0.0	947.2	1,922.8	1,069.5	0.0	1,229.1	2,298.6	1,186.7	0.0	1,403.6	2,590.3
Work Services	1,256.2	0.0	10,157.0	11,413.2	1,249.7	0.0	10,959.0	12,208.7	249.7	0.0	10,959.0	11,208.7
Women, Infants and Children	1,189.5	2,560.5	21,548.2	25,298.2	420.8	4,445.2	23,973.7	28,839.7	420.8	4,397.8	24,021.1	28,839.7
<b>Totals</b>	<b>174,199.9</b>	<b>10,529.4</b>	<b>112,878.2</b>	<b>297,607.5</b>	<b>172,597.2</b>	<b>14,019.6</b>	<b>133,435.6</b>	<b>320,052.4</b>	<b>165,095.2</b>	<b>14,122.2</b>	<b>134,553.2</b>	<b>313,770.6</b>

**Public Assistance**  
**Summary of RDU Budget Changes by Component**  
**From FY2016 Management Plan to FY2017 Governor**

*All dollars shown in thousands*

	<u>Unrestricted</u> <u>Gen (UGF)</u>	<u>Designated</u> <u>Gen (DGF)</u>	<u>Other Funds</u>	<u>Federal</u> <u>Funds</u>	<u>Total Funds</u>
<b>FY2016 Management Plan</b>	<b>154,704.5</b>	<b>17,892.7</b>	<b>14,019.6</b>	<b>133,435.6</b>	<b>320,052.4</b>
<b>Adjustments which continue current level of service:</b>					
-ATAP	0.0	0.0	-100.0	0.0	-100.0
-Child Care Benefits	-9.4	0.0	0.0	-81.3	-90.7
-Tribal Assistance Programs	500.0	0.0	0.0	0.0	500.0
-Senior Benefits Payment Program	-6.8	0.0	0.0	-4.6	-11.4
-Public Assistance Admin	0.0	150.0	250.0	-400.0	0.0
-Public Assistance Field Svcs	1,921.3	0.0	0.0	1,381.6	3,302.9
-Quality Control	117.2	0.0	0.0	174.5	291.7
-Work Services	-1,000.0	0.0	0.0	0.0	-1,000.0
-Women, Infants and Children	0.0	0.0	-47.4	47.4	0.0
<b>Proposed budget decreases:</b>					
-Energy Assistance Program	-9,174.3	0.0	0.0	0.0	-9,174.3
<b>FY2017 Governor</b>	<b>147,052.5</b>	<b>18,042.7</b>	<b>14,122.2</b>	<b>134,553.2</b>	<b>313,770.6</b>