

State of Alaska FY2015 Governor's Operating Budget

Department of Health and Social Services Quality Assurance and Audit Component Budget Summary

Component: Quality Assurance and Audit**Contribution to Department's Mission**

Program Integrity/Quality Assurance efforts focus on meeting and exceeding department and federal standards and requirements related to protecting Medicaid program assets and ensuring quality services.

Core Services

- Audits of Medical Assistance provider claims
- Organize and chair functional Audit Committee
- Management and oversight of the contract audits mandated under Alaska Statute 47.05.200
- Compliance Officer contact and responsibility with the Center for Medicare and Medicaid Services (CMS)
- Departmental contact for the Department of Law, Medicaid Fraud Control Unit (MFCU)
- Payment Error Rate Measurement (PERM)
- Management and oversight of the Recovery Audit Contract mandated by the Affordable Care Act

Major Component Accomplishments in 2013

- Collected nearly \$5,000.0 in Medicaid provider overpayments.
- Collaborated with Medicaid Fraud Control Unit, Federal Bureau of Investigation and the Office of Inspector General to serve search warrants on providers suspected of Medical Assistance fraud.
- Developed review and recovery processes for Recovery audit contract.
- Established Electronic Health Record (EHR) contract to review Electronic Health Record incentive payments.
- Established a payment suspension process for credible allegations of fraud as required by the Affordable Care Act.

Key Component Challenges

- Compliance with increased federal mandates, associated with the Affordable Care Act
- Continue to improve coordination and reporting of department-wide efforts related to program integrity, quality assurance and surveillance, and utilization review functions.
- Current appeal case load is high and additional appeals are anticipated from the new federal audit requirements.

Significant Changes in Results to be Delivered in FY2015

The Recovery Audit contract will be fully implemented and DHSS will see additional recoveries in FY2015.

Statutory and Regulatory Authority

AS 47.07 Welfare, Social Services and Institutions, Medical Assistance for Needy People
7 AAC 160.100 - 140, Article 1 Program Integrity and Quality Assurance.

Contact Information

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**Quality Assurance and Audit
Component Financial Summary**

All dollars shown in thousands

	FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
Non-Formula Program:			
Component Expenditures:			
71000 Personal Services	815.4	889.0	906.8
72000 Travel	-0.1	6.2	6.2
73000 Services	141.2	186.4	189.2
74000 Commodities	5.2	10.0	10.0
75000 Capital Outlay	0.0	0.0	0.0
77000 Grants, Benefits	0.0	0.0	0.0
78000 Miscellaneous	0.0	0.0	0.0
Expenditure Totals	961.7	1,091.6	1,112.2
Funding Sources:			
1002 Federal Receipts	479.0	617.9	618.2
1003 General Fund Match	466.4	473.7	474.0
1004 General Fund Receipts	12.1	0.0	20.0
1061 Capital Improvement Project Receipts	4.2	0.0	0.0
Funding Totals	961.7	1,091.6	1,112.2

Estimated Revenue Collections

Description	Master Revenue Account	FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
Unrestricted Revenues				
None.		0.0	0.0	0.0
Unrestricted Total		0.0	0.0	0.0
Restricted Revenues				
Capital Improvement Project Receipts	51200	4.2	0.0	0.0
Federal Receipts	51010	479.0	617.9	618.2
Restricted Total		483.2	617.9	618.2
Total Estimated Revenues		483.2	617.9	618.2

**Summary of Component Budget Changes
From FY2014 Management Plan to FY2015 Governor**

All dollars shown in thousands

	<u>Unrestricted Gen (UGF)</u>	<u>Designated Gen (DGF)</u>	<u>Other Funds</u>	<u>Federal Funds</u>	<u>Total Funds</u>
FY2014 Management Plan	473.7	0.0	0.0	617.9	1,091.6
Adjustments which will continue current level of service:					
-Reverse Alaska State Employees Association One-Time Payment Sec22f Ch14 SLA2013 (HB65) and Sec12 Ch15 SLA2013 (HB66)	-2.1	0.0	0.0	-2.1	-4.2
-Transfer from HSS State Facilities Rent to Comply with Vacancy Factor Guidelines and Support a Computer Refresh Program	20.0	0.0	0.0	0.0	20.0
-FY2015 Health Insurance and Working Reserve Rate Reductions	-1.4	0.0	0.0	-1.4	-2.8
-FY2015 Salary Increases	3.8	0.0	0.0	3.8	7.6
FY2015 Governor	494.0	0.0	0.0	618.2	1,112.2

Quality Assurance and Audit Personal Services Information				
Authorized Positions			Personal Services Costs	
	FY2014 Management Plan	FY2015 Governor		
Full-time	7	7	Annual Salaries	574,891
Part-time	0	0	COLA	7,749
Nonpermanent	0	0	Premium Pay	0
			Annual Benefits	324,127
			Less 0.00% Vacancy Factor	(0)
			Lump Sum Premium Pay	0
Totals	7	7	Total Personal Services	906,767

Position Classification Summary					
Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Internal Auditor III	1	0	0	0	1
Internal Auditor IV	1	0	0	0	1
Internal Auditor V	1	0	0	0	1
Medical Assist Admin II	1	0	0	0	1
Medical Assist Admin III	1	0	0	0	1
Medical Assist Admin IV	1	0	0	0	1
Office Assistant III	1	0	0	0	1
Totals	7	0	0	0	7

Component Detail All Funds
Department of Health and Social Services

Component: Quality Assurance and Audit (AR23895) (2880)
RDU: Departmental Support Services (106)

	FY2013 Actuals	FY2014 Conference Committee	FY2014 Authorized	FY2014 Management Plan	FY2015 Governor	FY2014 Management Plan vs FY2015 Governor	
71000 Personal Services	815.4	855.3	859.5	889.0	906.8	17.8	2.0%
72000 Travel	-0.1	6.2	6.2	6.2	6.2	0.0	0.0%
73000 Services	141.2	215.9	215.9	186.4	189.2	2.8	1.5%
74000 Commodities	5.2	10.0	10.0	10.0	10.0	0.0	0.0%
75000 Capital Outlay	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
77000 Grants, Benefits	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
78000 Miscellaneous	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
Totals	961.7	1,087.4	1,091.6	1,091.6	1,112.2	20.6	1.9%
Fund Sources:							
1002Fed Rcpts (Fed)	479.0	615.8	617.9	617.9	618.2	0.3	0.0%
1003G/F Match (UGF)	466.4	471.6	473.7	473.7	474.0	0.3	0.1%
1004Gen Fund (UGF)	12.1	0.0	0.0	0.0	20.0	20.0	100.0%
1061CIP Rcpts (Other)	4.2	0.0	0.0	0.0	0.0	0.0	0.0%
Unrestricted General (UGF)	478.5	471.6	473.7	473.7	494.0	20.3	4.3%
Designated General (DGF)	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
Other Funds	4.2	0.0	0.0	0.0	0.0	0.0	0.0%
Federal Funds	479.0	615.8	617.9	617.9	618.2	0.3	0.0%
Positions:							
Permanent Full Time	7	7	7	7	7	0	0.0%
Permanent Part Time	0	0	0	0	0	0	0.0%
Non Permanent	0	0	0	0	0	0	0.0%

Change Record Detail - Multiple Scenarios with Descriptions
Department of Health and Social Services

Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	Positions		NP
										PFT	PPT	
***** Changes From FY2014 Conference Committee To FY2014 Authorized *****												
FY2014 Conference Committee												
ConfCom		1,087.4	855.3	6.2	215.9	10.0	0.0	0.0	0.0	7	0	0
1002 Fed Rcpts		615.8										
1003 G/F Match		471.6										
Alaska State Employees Association One-Time Payment Sec22f Ch14 SLA2013 (HB65) and Sec12 Ch15 SLA2013 (HB66)												
Atrin		4.2	4.2	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		2.1										
1003 G/F Match		2.1										
The Alaska State Employees Association, representing the general government unit, negotiated a lump sum payment of \$755 less mandatory deductions, per employee in pay status on July 1, 2013. The lump sum will be paid in the second pay period of August 2013.												
Subtotal		1,091.6	859.5	6.2	215.9	10.0	0.0	0.0	0.0	7	0	0
***** Changes From FY2014 Authorized To FY2014 Management Plan *****												
Align Authority to Comply with Vacancy Factor Guidelines												
LIT		0.0	29.5	0.0	-29.5	0.0	0.0	0.0	0.0	0	0	0
Transfer \$29.5 from services to cover anticipated personal services costs.												
Subtotal		1,091.6	889.0	6.2	186.4	10.0	0.0	0.0	0.0	7	0	0
***** Changes From FY2014 Management Plan To FY2015 Governor *****												
Reverse Alaska State Employees Association One-Time Payment Sec22f Ch14 SLA2013 (HB65) and Sec12 Ch15 SLA2013 (HB66)												
OTI		-4.2	-4.2	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		-2.1										
1003 G/F Match		-2.1										
Reverse one-time funding for a negotiated lump sum payment to employees in the general government unit, represented by the Alaska State Employees Association, in pay status on July 1, 2013.												
Transfer from HSS State Facilities Rent to Comply with Vacancy Factor Guidelines and Support a Computer Refresh Program												
Trin		20.0	17.2	0.0	2.8	0.0	0.0	0.0	0.0	0	0	0
1004 Gen Fund		20.0										
Transfer \$20.0 general funds from HSS State Facilities Rent to align personal services authority with anticipated expenditures (\$17.2) and to support the component's computer refresh program costs (\$2.8).												

Change Record Detail - Multiple Scenarios with Descriptions
Department of Health and Social Services

Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	Positions		NP
										PFT	PPT	
<p>Quality Assurance and Audit has experienced a general fund shortfall in the past few years. This component's activities have increasingly supported Medicaid-related programs. Medicaid collects at a 50/50 rate of general funds to federal funds. The transfer will lessen the need for transfers during the fiscal year and at year-end closeout. It will also align authority to the component where the projected need exists.</p> <p>HSS State Facilities Rent has sufficient general funds to accommodate the transfer. Internal changes in the lease costs billing process and the division's ability to collect at a higher federal rate for leased space have decreased the need to utilize general funds.</p>												
FY2015 Health Insurance and Working Reserve Rate Reductions												
	SalAdj	-2.8	-2.8	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		-1.4										
1003 G/F Match		-1.4										
<p>FY2015 budget reduction for decrease in the AlaskaCare health insurance premium and working reserve rates: \$-2.8</p> <p>Working reserve rate decrease from 3.94% to 3.56%: Leave Cash-In = 2.17%, Terminal Leave = 1.03%, Unemployment Insurance = 0.36% : \$-2.2</p> <p>AlaskaCare health benefit decrease from \$1,389 to \$1,371: \$-0.6</p>												
FY2015 Salary Increases												
	SalAdj	7.6	7.6	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1002 Fed Rcpts		3.8										
1003 G/F Match		3.8										
<p>Cost of living allowance for certain bargaining units: \$7.6</p> <p>Year two cost of living allowance for Alaska State Employees Association/General Government Unit - 1%: \$3.6</p> <p>Year two cost of living allowance for Alaska Public Employees Association/Supervisory Unit - 1%: \$4.0</p>												
Totals		1,112.2	906.8	6.2	189.2	10.0	0.0	0.0	0.0	7	0	0

Personal Services Expenditure Detail
Department of Health and Social Services

Scenario: FY2015 Governor (11059)
Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

PCN	Job Class Title	Time Status	Retire Code	Barg Unit	Location	Salary Sched	Range / Step	Comp Months	Split / Count	Annual Salaries	COLA	Premium Pay	Annual Benefits	Total Costs	GF Amount
06-0456	Internal Auditor IV	FT	A	SS	Anchorage	200	23F	12.0		95,772	1,304	0	51,288	148,364	74,182
06-1050	Office Assistant III	FT	A	GP	Anchorage	200	11E / F	12.0		39,772	542	0	31,203	71,517	35,759
06-4095	Medical Assist Admin IV	FT	A	SS	Anchorage	200	21D / E	12.0		79,242	1,079	0	45,308	125,629	62,815
06-4099	Medical Assist Admin II	FT	A	GP	Anchorage	200	18G / J	12.0		68,508	933	0	41,600	111,041	55,521
06-4104	Internal Auditor V	FT	A	SS	Anchorage	200	25M / N	12.0		130,624	1,699	0	62,860	195,183	97,592
06-7000	Internal Auditor III	FT	A	GP	Anchorage	200	21G / J	12.0		84,510	1,151	0	47,390	133,051	66,526
06-7010	Medical Assist Admin III	FT	A	GP	Anchorage	200	20F / G	12.0		76,463	1,041	0	44,478	121,982	60,991

	Total Positions	New	Deleted	Total Salary Costs:
				574,891
				Total COLA: 7,749
Full Time Positions:	7	0	0	Total Premium Pay: 0
Part Time Positions:	0	0	0	Total Benefits: 324,127
Non Permanent Positions:	0	0	0	
Positions in Component:	7	0	0	Total Pre-Vacancy: 906,767
				Minus Vacancy Adjustment of 0.00%: (0)
				Total Post-Vacancy: 906,767
Total Component Months: 84.0				Plus Lump Sum Premium Pay: 0
				Personal Services Line 100: 906,767

PCN Funding Sources:	Pre-Vacancy	Post-Vacancy	Percent
1002 Federal Receipts	453,384	453,384	50.00%
1003 General Fund Match	453,384	453,384	50.00%
Total PCN Funding:	906,767	906,767	100.00%

Note: If a position is split, an asterisk (*) will appear in the Split/Count column. If the split position is also counted in the component, two asterisks (**) will appear in this column. [No valid job title] appearing in the Job Class Title indicates that the PCN has an invalid class code or invalid range for the class code effective date of this scenario.

Line Item Detail
Department of Health and Social Services
Travel

Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

Line Number	Line Name		FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
72000	Travel		-0.1	6.2	6.2
Expenditure Account	Servicing Agency	Explanation	FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
72000 Travel Detail Totals			-0.1	6.2	6.2
72110	Employee Travel (Instate)		0.1	0.0	1.0
72410	Employee Travel (Out of state)	Out-of-state travel for administrative purposes and for division staff to attend meetings and trainings as required.	-0.2	6.2	5.2

Line Item Detail
Department of Health and Social Services
Services

Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

Line Number	Line Name		FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
73000	Services		141.2	186.4	189.2
Expenditure Account	Servicing Agency	Explanation	FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
73000 Services Detail Totals			141.2	186.4	189.2
73025	Education Services	Fees associated with employee education to attending training.	1.5	4.5	4.5
73150	Information Technlgy	Software licensing fees, renewal and maintenance costs	1.7	1.5	2.0
73156	Telecommunication	Communication costs to outside vendors for long distance charges, teleconference fees, data circuits, television, cellular and other wireless phone costs.	2.9	3.5	3.5
73225	Delivery Services	Delivery costs to include postage for the division's mail outs including freight, and messenger or courier delivery costs.	4.1	3.5	5.0
73450	Advertising & Promos	Advertising, printing and binding costs.	3.1	0.5	4.4
73525	Utilities	Waste disposal costs incurred to destroy confidential records. Recycling and other assorted utility costs.	0.0	1.5	1.5
73650	Struc/Infstruct/Land		4.0	0.0	0.0
73675	Equipment/Machinery		8.9	0.0	0.0
73804	Economic/Development (IA Svcs)	Labor RSA with DOLWD/Demographics	0.0	0.0	0.1
73805	IT-Non-Telecommunication	Enterprise Technology Services RSA with DOA/ETS for IT-Non-Telcom	4.7	3.5	5.5
73805	IT-Non-Telecommunication	Information Technology Department-wide RSA for the Computer Refresh Program	0.0	0.0	2.8
73805	IT-Non-Telecommunication	Information Technology Services RSA with FMS-Information Technology Services for Support Services	0.0	1.0	1.0
73806	IT-Telecommunication	Enterprise Technology Services RSA with DOA/ETS for Telcom	12.2	7.0	12.1

Line Item Detail
Department of Health and Social Services
Services

Component: Quality Assurance and Audit (2880)

RDU: Departmental Support Services (106)

Expenditure Account	Servicing Agency	Explanation	FY2013 Actuals	FY2014 Management Plan	FY2015 Governor	
73000 Services Detail Totals			141.2	186.4	189.2	
73809	Mail	Central Mail	RSA with DOA/DGS for Central Mail	0.0	0.5	0.5
73810	Human Resources	Personnel	RSA with DOA/DOP for Human Resources Services	4.2	3.5	3.5
73811	Building Leases	Leases	RSA with DOA/DGS for Leases & Facilities Rent	79.8	50.7	79.8
73812	Legal	Law	RSA with DOL/Regulations Review	0.0	0.0	0.2
73814	Insurance	Risk Management	RSA with DOA/Risk Management for Insurance	0.3	0.2	0.5
73816	ADA Compliance	Labor	RSA with DOA/Labor for ADA Compliance	0.1	2.0	0.2
73821	Hearing/Mediation (IA Svcs)	Admin	RSA with DOA/OHA for Administrative Hearings	9.4	100.0	58.5
73979	Mgmt/Consulting (IA Svcs)			4.3	0.0	0.0
73979	Mgmt/Consulting (IA Svcs)	Administrative Support Svcs	RSA with FMS-Dept Support Services for Support Management Consulting - FMS Administrative Support Services	0.0	1.0	1.9
73979	Mgmt/Consulting (IA Svcs)	Commissioner's Office	RSA with FMS-Commissioner's Office for Support Services Management Consulting - FMS Commissioner's Office	0.0	1.0	0.8
73979	Mgmt/Consulting (IA Svcs)	Public Affairs	RSA with FMS-Public Affairs for Support Services Management Consulting - FMS Public Affairs	0.0	1.0	0.9

Line Item Detail
Department of Health and Social Services
Commodities

Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

Line Number	Line Name		FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
74000	Commodities		5.2	10.0	10.0
Expenditure Account	Servicing Agency	Explanation	FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
74000 Commodities Detail Totals			5.2	10.0	10.0
74200	Business	General office supplies necessary to support programs and activities. Includes educational materials, duplicating, copying and information technology supplies. Also includes office and computer equipment, furniture and tools with a cost or value of less than \$5,000.	5.2	10.0	10.0

Restricted Revenue Detail
Department of Health and Social Services

Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

Master Account	Revenue Description				FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
51010	Federal Receipts				479.0	617.9	618.2
Detail Information							
Revenue Amount	Revenue Description	Component	Collocation Code	AKSAS Fund	FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
51010	Federal Receipts				479.0	0.0	0.0
51010	Federal Receipts Indirect Federal Receipts as collected in the Cost Allocation Plan		06355406	1002	0.0	617.9	618.2

Restricted Revenue Detail
Department of Health and Social Services

Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

Master Account	Revenue Description				FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
51200	Capital Improvement Project Receipts				4.2	0.0	0.0
Detail Information							
Revenue Amount	Revenue Description	Component	Collocation Code	AKSAS Fund	FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
51200	Cap Improv Proj Rec				4.2	0.0	0.0

Inter-Agency Services
Department of Health and Social Services

Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

Expenditure Account	Service Description	Service Type	Servicing Agency	FY2013 Actuals	FY2014	
					Management Plan	FY2015 Governor
73804	Economic/Development (IA Svcs)	RSA with DOLWD/Demographics	Inter-dept Labor	0.0	0.0	0.1
73804 Economic/Development (IA Svcs) subtotal:				0.0	0.0	0.1
73805	IT-Non-Telecommunication	RSA with DOA/ETS for IT-Non-Telcom	Inter-dept Enterprise Technology Services	4.7	3.5	5.5
73805	IT-Non-Telecommunication	Department-wide RSA for the Computer Refresh Program	Intra-dept Information Technology	0.0	0.0	2.8
73805	IT-Non-Telecommunication	RSA with FMS-Information Technology Services for Support Services	Intra-dept Information Technology Services	0.0	1.0	1.0
73805 IT-Non-Telecommunication subtotal:				4.7	4.5	9.3
73806	IT-Telecommunication	RSA with DOA/ETS for Telcom	Inter-dept Enterprise Technology Services	12.2	7.0	12.1
73806 IT-Telecommunication subtotal:				12.2	7.0	12.1
73809	Mail	RSA with DOA/DGS for Central Mail	Inter-dept Central Mail	0.0	0.5	0.5
73809 Mail subtotal:				0.0	0.5	0.5
73810	Human Resources	RSA with DOA/DOP for Human Resources Services	Inter-dept Personnel	4.2	3.5	3.5
73810 Human Resources subtotal:				4.2	3.5	3.5
73811	Building Leases	RSA with DOA/DGS for Leases & Facilities Rent	Inter-dept Leases	79.8	50.7	79.8
73811 Building Leases subtotal:				79.8	50.7	79.8
73812	Legal	RSA with DOL/Regulations Review	Inter-dept Law	0.0	0.0	0.2
73812 Legal subtotal:				0.0	0.0	0.2
73814	Insurance	RSA with DOA/Risk Management for Insurance	Inter-dept Risk Management	0.3	0.2	0.5
73814 Insurance subtotal:				0.3	0.2	0.5
73816	ADA Compliance	RSA with DOA/Labor for ADA Compliance	Inter-dept Labor	0.1	2.0	0.2
73816 ADA Compliance subtotal:				0.1	2.0	0.2
73821	Hearing/Mediation (IA Svcs)	RSA with DOA/OHA for Administrative Hearings	Inter-dept Admin	9.4	100.0	58.5
73821 Hearing/Mediation (IA Svcs) subtotal:				9.4	100.0	58.5
73979	Mgmt/Consulting (IA Svcs)		Inter-dept	4.3	0.0	0.0
73979	Mgmt/Consulting (IA Svcs)	RSA with FMS-Dept Support Services for Support Management Consulting - FMS Administrative Support Services	Intra-dept Administrative Support Svcs	0.0	1.0	1.9
73979	Mgmt/Consulting (IA Svcs)	RSA with FMS-Commissioner's Office for Support Services Management Consulting - FMS Commissioner's Office	Intra-dept Commissioner's Office	0.0	1.0	0.8
73979	Mgmt/Consulting (IA Svcs)	RSA with FMS-Public Affairs for Support Services Management Consulting - FMS Public Affairs	Intra-dept Public Affairs	0.0	1.0	0.9
73979 Mgmt/Consulting (IA Svcs) subtotal:				4.3	3.0	3.6
Quality Assurance and Audit total:				115.0	171.4	168.3

Inter-Agency Services
Department of Health and Social Services

Component: Quality Assurance and Audit (2880)
RDU: Departmental Support Services (106)

Expenditure Account	Service Description	Service Type	Servicing Agency	FY2013 Actuals	FY2014 Management Plan	FY2015 Governor
Grand Total:				115.0	171.4	168.3