

Licensing myAlaska Integration

FY2010 Request: \$310,000
Reference No: 47007

AP/AL: Appropriation **Project Type:** Information Systems
Category: Public Protection
Location: Statewide **Contact:** Amanda Ryder
House District: Statewide (HD 1-40) **Contact Phone:** (907)465-2506
Estimated Project Dates: 07/01/2009 - 06/30/2014

Brief Summary and Statement of Need:

Integration of several Corporations, Business and Professional Licensing public facing web applications with "myAlaska", allowing better security and easier use by the public. This project contributes to the mission of providing administrative support to all divisions and agencies and results in efficient and secure information technology services.

Funding:	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015	Total
BLic&Corp	\$155,000						\$155,000
Rcpt Svcs	\$155,000						\$155,000
Total:	\$310,000	\$0	\$0	\$0	\$0	\$0	\$310,000

<input type="checkbox"/> State Match Required	<input checked="" type="checkbox"/> One-Time Project	<input type="checkbox"/> Phased - new	<input type="checkbox"/> Phased - underway	<input type="checkbox"/> On-Going
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

Operating & Maintenance Costs:

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	0	0
One-Time Startup:	0	
Totals:	0	0

Additional Information / Prior Funding History:

None.

Project Description/Justification:

INFORMATION TECHNOLOGY CAPITAL PROJECT REVIEW FORM FY2010

1. Has this project been previously approved?

No

2. What is the purpose of the project?

The Division of Corporations, Business and Professional Licensing (CBPL) has several public facing web based systems (web pages that interact with the public). These systems allow the public to apply online for and renew business licenses and certain professional licenses, as well as form and maintain a corporation or LLC. Currently there is no single place for a member of the public to log on for all the division's systems. Each system requires the user to log on separately.

The goal of this project is to integrate each of the division's online applications (8 distinct systems) with myAlaska. This will provide the following benefits to the public:

- One logon ID and password to remember rather than several.

- Increase ease of use by enabling a public user to see all online services provided by the division and state in one place.
- Greater security.
- Ability to view account details online.
- Ability to change mailing address online rather than mailing or faxing a paper form.
- Ability to request a duplicate license or other documents (such as a trademark registration) online.

Each of the eight systems will require modifications and enhancements in order to integrate with myAlaska.

3. Is this a new systems development project?

Upgrade or enhancement to existing department capabilities?

This is an enhancement to existing online renewal systems.

4. Specifically, what hardware, software, consulting services, or other items will be purchased with this expenditure? (Include a line item breakdown.)

The expectation is that contractors will be utilized to design and build the system. The project breakdown is as follows:

Project Initiation / Planning	10,000
Requirements Definition	20,000
System Design	45,000
Software Acquisition	5,000
Software Installation / Programming	125,000
Hardware / Infrastructure Acquisition	0
Hardware / Infrastructure Installation	0
Hardware / Infrastructure Testing	0
System Integration and Testing	50,000
Installation and Deployment	20,000
Corrective and Adaptive Maintenance	25,000
Training	10,000

5. How will service to the public measurably improve if this project is funded?

- One logon ID and password to remember rather than several.
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- Ability to request a duplicate license or other documents (such as a trademark registration) online.

6. Does project affect the way in which other public agencies will conduct their business?

No

7. What are the potential out-year cost implications if this project is approved? (Bandwidth requirements, etc.)

None

8. What will happen if the project is not approved?

The benefits to the public will not be realized.