

Investigation System Integration

FY2009 Request: \$450,000
Reference No: 45298

AP/AL: Appropriation **Project Type:** Information Systems
Category: General Government
Location: Statewide **Contact:** Sam Thomas
House District: Statewide (HD 1-40) **Contact Phone:** (907)465-2506
Estimated Project Dates: 07/01/2008 - 07/01/2013

Brief Summary and Statement of Need:

This project consolidates the department's various investigations systems into one system. Three divisions (Banking and Securities, Corporations, Business & Professional Licensing, and Insurance) currently have stand alone investigation systems. Consolidating the systems will reduce support costs, increase investigation and enforcement efficiencies, and integrate investigations in cases that span divisions. This project contributes to the mission of providing administrative support to all divisions/agencies and results in efficient and secure information technology services.

Funding:	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014	Total
Rcpt Svcs	\$450,000						\$450,000
Total:	\$450,000	\$0	\$0	\$0	\$0	\$0	\$450,000

<input type="checkbox"/> State Match Required	<input checked="" type="checkbox"/> One-Time Project	<input type="checkbox"/> Phased - new	<input type="checkbox"/> Phased - underway	<input type="checkbox"/> On-Going
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

Operating & Maintenance Costs:

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	0	0
<u>One-Time Startup:</u>	<u>0</u>	<u>0</u>
Totals:	0	0

Additional Information / Prior Funding History:

No prior funding has been requested.

Project Description/Justification:

Information Technology Capital Project Review Form FY2009

1. Has this project been previously approved? No.
2. What is the purpose of the project?

The purpose of the project is to consolidate the department's various investigations systems into one system. Three divisions (Banking and Securities, Corporations, Business and Professional Licensing, Insurance) currently have stand alone investigation systems. These systems are written in older technologies and there is no connection between the systems for cross referencing or joint investigations.

Consolidating the systems will allow for reduced support costs and increased investigation and enforcement efficiencies. It will also allow for tightly integrated investigations in cases that span divisions.

Project cost:	Capital:			Annual O&M costs or savings
	Prior Years	FY 2008	FY 2009	
General Funds				
General Fund Match				
General Fund Program Receipts				
I/A Receipts (dept. and fund source)				
Other Funds - 1156 Receipt Supported Svcs			450,000	
Federal Funds				
Total			450,000	

3. Is this a new systems development project? Yes.

Upgrade or enhancement to existing department capabilities? Yes.

4. Specifically, what hardware, software, consulting services, or other items will be purchased with this expenditure? (Include a line item breakdown.)

Project Initiation / Planning	10,000
Requirements Definition	50,000
System Design	100,000
Software Installation / Programming	245,000
Hardware / Infrastructure Acquisition	10,000
Hardware / Infrastructure Testing	5,000
System Integration and Testing	5,000
Installation and Deployment	10,000
Corrective and Adaptive Maintenance	10,000
Training	5,000

5. How will service to the public measurably improve if this project is funded?

Efficient and effective consumer complaint investigation is an important mission of the department

6. Does project affect the way in which other public agencies will conduct their business?

Yes, will allow easier access to critical investigation information to Attorney General's office.

7. What are the potential out-year cost implications if this project is approved? (Bandwidth requirements, etc.)

None anticipated.

8. What will happen if the project is not approved?

Stand alone investigation systems slow investigations and discourage cooperation between investigation teams. Increased support costs are necessary to maintain systems built in older technologies. Time is wasted in storing files and related documents in various locations. Inability to allow AG's office to view case information realtime.