

State of Alaska
FY2007 Governor's Operating Budget

Department of Labor and Workforce Development
Data Processing
Component Budget Summary

Component: Data Processing

Contribution to Department's Mission

The Data Processing component contributes to the department's mission by providing technical, analytical and business specific expertise to assist our customers in efficiently achieving their goals.

Core Services

Data processing operations, long-term planning and technology assessment.

Local Area Network (LAN) installation, maintenance, troubleshooting and administration.

Database administration.

Mainframe, minicomputer, microcomputer and web based application analysis, development and project management.

FY2007 Resources Allocated to Achieve Results

| | | |
|---|-------------------|-----------|
| FY2007 Component Budget: \$6,489,200 | Personnel: | |
| | Full time | 43 |
| | Part time | 2 |
| | Total | 45 |

Key Component Challenges

The ability to recruit and retain senior Analyst/Programmers remains an ongoing challenge and we need to develop new ways to recruit and retain staff. To assist in overcoming the current challenge, we are requesting two intern positions at the high school or college level.

Statewide Enterprise Information Technology (IT) planning resulted in new standards. Fully aligning the Department's IT efforts to these standards will take several years as the department's substantial infrastructure on the IBM MVS/CICS/DB2 mainframe is not part of the new IT standard. Underway is an evaluation to determine cost and customer effective solutions for DOLWD's technology platforms for the future.

Security requirements such as the Health Insurance Portability & Accountability Act of 1996 (HIPPA) are becoming stricter and threats to security are becoming more frequent and sophisticated. Increased demand for public access and wireless systems also forces more attention in this area and the required effort is increasing very rapidly. DOLWD will develop an operational security plan for the Unemployment Insurance (UI) system that will conform with the National Institute of Standards and Technology guidelines and will ensure that technical security controls are implemented to safeguard data, ensure data integrity and assure the availability of UI information.

Significant Changes in Results to be Delivered in FY2007

Progress continues to align our systems with state IT standards. One major non standard item is several core applications which reside on the Mainframe. We have engaged a contractor, specializing in DOLWD processes, to provide cost benefit analysis, risk analysis, impact on business processes, and skill set requirements for a number of possible technology directions. The DOLWD migration strategy will be governed by the speed at which we can develop cost effective solutions to replace those mainframe applications that are not currently compatible with State standards.

Reduce web production errors and reduce testing time through use of an automated regression testing tool. The department has implemented several web applications and will continue to increase the functionality of options available to the public.

Recruit two intern positions at the high school or college level to aid in overcoming the current challenge that the State has experienced in recruiting senior level Analyst Programmers.

Major Component Accomplishments in 2005

Completed several critical maintenance issues on the Unemployment Insurance tax system in accounting, reconciliation, annual rates, federal reporting and printing. The Tax system was on heightened maintenance for much of FY05.

Reduced mainframe costs by eliminating or modifying costly jobs and purged unneeded data from the mainframe database.

Trained analyst/programming staff in .Net technology; began applying training through departmental web projects.

Continued work on the Tax Online Web System.

Started several major projects such as the Alaska Labor Exchange system, Benefits Audit Report tracking system, Benefits Initial Claim Filing system, Database Consolidation project and the Interactive Voice Response Upgrade project.

Statutory and Regulatory Authority

Not applicable.

| Contact Information |
|---|
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**Data Processing
Component Financial Summary**

All dollars shown in thousands

| | FY2005 Actuals | FY2006 Management Plan | FY2007 Governor |
|--------------------------------|----------------|---------------------------|-----------------|
| Non-Formula Program: | | | |
| Component Expenditures: | | | |
| 71000 Personal Services | 3,153.1 | 3,798.5 | 4,025.7 |
| 72000 Travel | 12.6 | 48.0 | 48.0 |
| 73000 Services | 2,101.1 | 2,353.2 | 2,353.2 |
| 74000 Commodities | 169.1 | 42.3 | 42.3 |
| 75000 Capital Outlay | 0.0 | 20.0 | 20.0 |
| 77000 Grants, Benefits | 0.0 | 0.0 | 0.0 |
| 78000 Miscellaneous | 0.0 | 0.0 | 0.0 |
| Expenditure Totals | 5,435.9 | 6,262.0 | 6,489.2 |
| Funding Sources: | | | |
| 1002 Federal Receipts | 3,494.9 | 4,466.3 | 4,604.0 |
| 1004 General Fund Receipts | 0.0 | 126.5 | 126.5 |
| 1007 Inter-Agency Receipts | 1,941.0 | 1,669.2 | 1,758.7 |
| Funding Totals | 5,435.9 | 6,262.0 | 6,489.2 |

Estimated Revenue Collections

| Description | Master Revenue Account | FY2005 Actuals | FY2006 Management Plan | FY2007 Governor |
|---------------------------------|------------------------------|-------------------|------------------------------|--------------------|
| Unrestricted Revenues | | | | |
| None. | | 0.0 | 0.0 | 0.0 |
| Unrestricted Total | | 0.0 | 0.0 | 0.0 |
| Restricted Revenues | | | | |
| Federal Receipts | 51010 | 3,494.9 | 4,466.3 | 4,604.0 |
| Interagency Receipts | 51015 | 1,941.0 | 1,669.2 | 1,758.7 |
| Restricted Total | | 5,435.9 | 6,135.5 | 6,362.7 |
| Total Estimated Revenues | | 5,435.9 | 6,135.5 | 6,362.7 |

**Summary of Component Budget Changes
From FY2006 Management Plan to FY2007 Governor**

All dollars shown in thousands

| | <u>General Funds</u> | <u>Federal Funds</u> | <u>Other Funds</u> | <u>Total Funds</u> |
|---|----------------------|----------------------|--------------------|--------------------|
| FY2006 Management Plan | 126.5 | 4,466.3 | 1,669.2 | 6,262.0 |
| Adjustments which will continue current level of service: | | | | |
| -FY 07 Wage Increases for Bargaining Units and Non-Covered Employees | 0.0 | 43.4 | 28.3 | 71.7 |
| -FY 07 Health Insurance Cost Increases for Bargaining Units and Non-Covered Employees | 0.0 | 4.6 | 2.8 | 7.4 |
| -FY 07 Retirement Systems Cost Increase | 0.0 | 81.9 | 53.3 | 135.2 |
| Proposed budget increases: | | | | |
| -Risk Management Self-Insurance Funding Increase | 0.0 | 7.8 | 5.1 | 12.9 |
| FY2007 Governor | 126.5 | 4,604.0 | 1,758.7 | 6,489.2 |

**Data Processing
Personal Services Information**

| Authorized Positions | | Personal Services Costs | | |
|----------------------|-----------|-------------------------|----------------------------------|------------------|
| <u>FY2006</u> | | | | |
| <u>Management</u> | | <u>FY2007</u> | | |
| <u>Plan</u> | | <u>Governor</u> | | |
| Full-time | 43 | 43 | Annual Salaries | 2,652,434 |
| Part-time | 0 | 2 | COLA | 73,316 |
| Nonpermanent | 0 | 0 | Premium Pay | 54,380 |
| | | | Annual Benefits | 1,409,104 |
| | | | <i>Less 3.90% Vacancy Factor</i> | (163,534) |
| | | | Lump Sum Premium Pay | 0 |
| Totals | 43 | 45 | Total Personal Services | 4,025,700 |

Position Classification Summary

| Job Class Title | Anchorage | Fairbanks | Juneau | Others | Total |
|-------------------------|-----------|-----------|-----------|----------|-----------|
| Analyst/Programmer II | 0 | 0 | 2 | 0 | 2 |
| Analyst/Programmer III | 0 | 0 | 4 | 0 | 4 |
| Analyst/Programmer IV | 0 | 0 | 12 | 0 | 12 |
| Analyst/Programmer V | 0 | 0 | 6 | 0 | 6 |
| College Intern I | 0 | 0 | 1 | 0 | 1 |
| Data Processing Mgr I | 1 | 0 | 0 | 0 | 1 |
| Data Processing Mgr III | 0 | 0 | 1 | 0 | 1 |
| Data Processing Tech II | 0 | 0 | 1 | 0 | 1 |
| Database Specialist II | 0 | 0 | 1 | 0 | 1 |
| Database Specialist III | 0 | 0 | 1 | 0 | 1 |
| Micro/Network Spec I | 2 | 0 | 2 | 0 | 4 |
| Micro/Network Spec II | 1 | 0 | 1 | 0 | 2 |
| Micro/Network Tech II | 3 | 0 | 4 | 0 | 7 |
| Student Intern I | 0 | 0 | 1 | 0 | 1 |
| Systems Programmer II | 0 | 0 | 1 | 0 | 1 |
| Totals | 7 | 0 | 38 | 0 | 45 |