

**State of Alaska  
FY2007 Governor's Operating Budget**

**Department of Health and Social Services  
Quality Control  
Component Budget Summary**

## Component: Quality Control

### Contribution to Department's Mission

This federally-mandated quality control auditing unit samples and validates Medicaid and Food Stamp Program eligibility and benefit accuracy. It performs work quality audits of other state-funded public assistance programs, monitors certain required computer matching interface data, and conducts special project reviews to ensure program integrity. They provide the source data on several performance measurement targets.

### Core Services

Quality Assessment unit staff conduct required Food Stamp and Medicaid program case reviews. The purpose is to gather information to determine the accuracy of the state's eligibility and benefit determinations. The unit also samples Alaska Temporary Assistance Program (ATAP) benefits and other state-funded public assistance programs to assess the effectiveness of state policies, payment accuracy, and data not available from the automated system.

Each month, Quality Assessment (QA) staff randomly sample and thoroughly review cases for several public assistance programs. Staff analyze results of these reviews to determine the success in meeting the agency's mission and desired outcomes, and shares their assessment regularly with agency staff. Error trends are analyzed and corrective action initiatives are implemented as needed. Staff regularly perform specialized review projects to help assess and assure work quality and program integrity.

### FY2007 Resources Allocated to Achieve Results

<b>FY2007 Component Budget: \$1,826,200</b>	<b>Personnel:</b>	
	Full time	20
	Part time	0
	<b>Total</b>	<b>20</b>

### Key Component Challenges

The unit's priority is timely and accurate completion of required monthly samples. Mistakes found during federal re-review of the state reviews can seriously affect the state's performance status. Completing assigned reviews and fulfilling the frequent requests for state-funded program reviews and special evaluation projects is an ongoing challenge. There is need for improved quality assessment methods and performance measurements. The unit aims to provide increased support by expanding work quality data gathering for the Adult Public Assistance, Medicaid, and Child Care programs in the coming year with existing staff resources.

### Significant Changes in Results to be Delivered in FY2007

No changes in budget support requested, but plan to increase service results by expanding work quality measurements for the Adult Public Assistance program, and plan methods for child care work quality measurement.

### Major Component Accomplishments in 2005

- The unit staff had very few federal re-review variances, contributing significantly to the improving food stamp payment error rate, and receipt of a performance bonus for improved payment accuracy.

- Alaska was among the best performers in the nation in FFY05 at making accurate determinations to deny or close food stamp cases.
- Staff met every monthly federal reporting deadline.
- The QA staff completed nearly 2000 Food Stamp, Medicaid, and Alaska Temporary Assistance Program case reviews in FFY 2005.
- In FY04, 387 Alaska Temporary Assistance Program reviews were completed.
- Staff contributions to the Quality Assessment Review Committee helped to reduce reportable errors and enhance the division's work quality and continuous improvement focus.
- Staff conducted numerous projects to support the division's work quality improvement initiatives. Notably, case accuracy analysis, Medicaid projects, and specific office samples related to management evaluation reviews.

### Statutory and Regulatory Authority

7 CFR 275.10 Food Stamp Quality Control  
45 CFR 431.800 MED Quality Control

#### Contact Information

**Contact:** Janet Clarke, Assistant Commissioner  
**Phone:** (907) 465-1630  
**Fax:** (907) 465-2499  
**E-mail:** janet\_clarke@health.state.ak.us

**Quality Control  
Component Financial Summary**

*All dollars shown in thousands*

	FY2005 Actuals	FY2006 Management Plan	FY2007 Governor
<b>Non-Formula Program:</b>			
<b>Component Expenditures:</b>			
71000 Personal Services	874.1	1,453.3	1,548.1
72000 Travel	40.1	37.0	37.0
73000 Services	109.4	181.5	181.5
74000 Commodities	6.2	59.6	59.6
75000 Capital Outlay	0.0	0.0	0.0
77000 Grants, Benefits	0.0	0.0	0.0
78000 Miscellaneous	0.0	0.0	0.0
<b>Expenditure Totals</b>	<b>1,029.8</b>	<b>1,731.4</b>	<b>1,826.2</b>
<b>Funding Sources:</b>			
1002 Federal Receipts	458.9	846.2	893.6
1003 General Fund Match	513.8	825.2	872.6
1004 General Fund Receipts	57.1	60.0	60.0
<b>Funding Totals</b>	<b>1,029.8</b>	<b>1,731.4</b>	<b>1,826.2</b>

**Estimated Revenue Collections**

Description	Master Revenue Account	FY2005 Actuals	FY2006 Managem nt Plan	FY2007 Governor
<b>Unrestricted Revenues</b>				
None.		0.0	0.0	0.0
<b>Unrestricted Total</b>		<b>0.0</b>	<b>0.0</b>	<b>0.0</b>
<b>Restricted Revenues</b>				
Federal Receipts	51010	458.9	846.2	893.6
<b>Restricted Total</b>		<b>458.9</b>	<b>846.2</b>	<b>893.6</b>
<b>Total Estimated Revenues</b>		<b>458.9</b>	<b>846.2</b>	<b>893.6</b>

**Summary of Component Budget Changes  
From FY2006 Management Plan to FY2007 Governor**

*All dollars shown in thousands*

	<u>General Funds</u>	<u>Federal Funds</u>	<u>Other Funds</u>	<u>Total Funds</u>
<b>FY2006 Management Plan</b>	<b>885.2</b>	<b>846.2</b>	<b>0.0</b>	<b>1,731.4</b>
<b>Adjustments which will continue current level of service:</b>				
-FY 07 Wage Increases for Bargaining Units and Non-Covered Employees	13.3	13.3	0.0	26.6
-FY 07 Health Insurance Cost Increases for Bargaining Units and Non-Covered Employees	1.8	1.8	0.0	3.6
-FY 07 Retirement Systems Cost Increase	24.9	24.9	0.0	49.8
<b>Proposed budget increases:</b>				
-Risk Management Self-Insurance Funding Increase	7.4	7.4	0.0	14.8
<b>FY2007 Governor</b>	<b>932.6</b>	<b>893.6</b>	<b>0.0</b>	<b>1,826.2</b>

**Quality Control  
Personal Services Information**

Authorized Positions		Personal Services Costs		
	<u>FY2006</u> <u>Management</u> <u>Plan</u>	<u>FY2007</u> <u>Governor</u>		
Full-time	20	20	Annual Salaries	989,526
Part-time	0	0	COLA	27,208
Nonpermanent	0	0	Premium Pay	0
			Annual Benefits	578,352
			<i>Less 2.95% Vacancy Factor</i>	<i>(46,986)</i>
			Lump Sum Premium Pay	0
<b>Totals</b>	<b>20</b>	<b>20</b>	<b>Total Personal Services</b>	<b>1,548,100</b>

**Position Classification Summary**

Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Administrative Assistant	1	0	0	0	1
Elig Qual Cntrl Tech I	13	2	1	0	16
Elig Qual Cntrl Tech II	1	0	0	0	1
Public Asst Prog Off	0	0	1	0	1
Research Analyst III	0	0	1	0	1
<b>Totals</b>	<b>15</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>20</b>