

State of Alaska FY2007 Governor's Operating Budget

**Department of Administration
Office of Public Advocacy
Component Budget Summary**

Component: Office of Public Advocacy

Contribution to Department's Mission

Provide legal advocacy and guardian services to vulnerable Alaskans.

Core Services

The Office of Public Advocacy (OPA) provides legal, guardian ad litem, and public guardian representation, upon court orders of appointment, for:

- Abused and neglected children involved in protective proceedings;
- Mentally incapacitated adults, most commonly the chronically mentally ill, developmentally disabled, and those who suffer from age-related dementia;
- Parents involved in child protective proceedings, and individuals accused of crimes, where the Alaska Public Defender Agency has a legal conflict of interest precluding representation by that agency.

End Results	Strategies to Achieve Results
<p>A: Public Guardian clients will receive all financial benefits to which they are entitled.</p> <p><u>Target #1:</u> All Clients receive all financial benefits to which they are entitled. <u>Measure #1:</u> Percent of clients not receiving income to which they are entitled.</p> <p><u>Target #2:</u> Clients will not experience a lapse in any benefit to which they are entitled. <u>Measure #2:</u> Percentage of clients who experience a lapse in benefits or income.</p>	<p>A1: Clients receiving less than SSA/APA income level will be identified and potential sources of income will be applied for.</p> <p><u>Target #1:</u> All clients receiving less than SSA/APA income level will have potential sources of income identified and applied for. <u>Measure #1:</u> Percentage of clients receiving less than SSA/APA income level who do not have potential sources of income identified and applied for.</p>
End Results	Strategies to Achieve Results
<p>B: Public Guardian clients will have shelter available to them.</p> <p><u>Target #1:</u> Clients will not be without shelter. <u>Measure #1:</u> Percentage of Office of Public Advocacy Public Guardian clients without shelter.</p>	<p>B1: Housing options will be developed for each client in need of shelter.</p> <p><u>Target #1:</u> Housing options will be developed for each client without housing. <u>Measure #1:</u> Percentage of OPA Public Guardian clients without housing and without housing options developed.</p>
End Results	Strategies to Achieve Results
<p>C: Public Guardian clients will receive services that the Office of Public Advocacy is statutorily obligated to secure.</p> <p><u>Target #1:</u> Clients will not be without necessary and available services. <u>Measure #1:</u> Percent of clients not receiving necessary services.</p>	<p>C1: Appropriate services and providers will be identified for each public guardian client.</p> <p><u>Target #1:</u> Referrals for services are made within 2 weeks of assessment results received. <u>Measure #1:</u> Percentage of referrals made within two weeks.</p>

End Results	Strategies to Achieve Results
<p>D: Public Guardian clients' income/assets/resources are properly managed to meet their basic needs and to prevent waste and dissipation.</p> <p><u>Target #1:</u> 100% of clients' monthly expenses are paid or accommodations are made to address or resolve debt. <u>Measure #1:</u> Percent of clients' monthly expenses paid or with accommodations made to address/resolve debt.</p>	<p>D1: To create and manage a budget for each Public Guardian client and review annually.</p> <p><u>Target #1:</u> Budgets are created for all clients. <u>Measure #1:</u> Percentage of clients for whom budgets are created.</p> <p><u>Target #2:</u> Budgets for all clients will be reviewed annually. <u>Measure #2:</u> Percentage of clients for whom budget was reviewed annually.</p>
End Results	Strategies to Achieve Results
<p>E: Child's best interests are represented at all stages of child in need of aid proceedings.</p> <p><u>Target #1:</u> Every child who is involved in a Child in Need of Aid (CINA) case, in which a guardian ad litem is appointed pursuant to AS 44.21.410(3), will have his/her best interests represented to the court by the guardian ad litem. <u>Measure #1:</u> The percentage of children whose best interest is represented to the court by his/her guardian ad litem at a Child in Need of Aid proceeding.</p>	<p>E1: The guardian ad litem will visit with each child as early as possible to explain proceedings, obtain information and assess child's interests.</p> <p><u>Target #1:</u> All children are met within five working days of guardian ad litem appointment. <u>Measure #1:</u> Percentage of children met within five working days of guardian ad litem appointment.</p> <p>E2: The court is fully informed of child's best interests at disposition phase of child in need of aid (CINA) proceedings.</p> <p><u>Target #1:</u> All guardian ad litem predisposition reports are filed in a timely manner. <u>Measure #1:</u> Percentage of guardian ad litem predisposition reports filed on time.</p>

FY2007 Resources Allocated to Achieve Results							
<p>FY2007 Component Budget: \$16,778,500</p>	<p>Personnel:</p> <table> <tr> <td>Full time</td> <td>104</td> </tr> <tr> <td>Part time</td> <td>2</td> </tr> <tr> <td>Total</td> <td>106</td> </tr> </table>	Full time	104	Part time	2	Total	106
Full time	104						
Part time	2						
Total	106						

Performance Measure Detail

A: Result - Public Guardian clients will receive all financial benefits to which they are entitled.

- Target #1:** All Clients receive all financial benefits to which they are entitled.
- Measure #1:** Percent of clients not receiving income to which they are entitled.

% of clients not receiving income to which they are entitled.

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4
FY 2004	*	*	**	1.4%
FY 2005	**	6.0%	**	8.0%

* Data not available during this time frame.

** Data measured on a semi-annual basis.

Analysis of results and challenges: .(semi-annual measurement)

07/01/03–12/31/03: Data not available for this reporting period.

01/01/04–06/30/04: 8 clients were identified as not receiving benefits they were entitled to or experiencing a lapse in benefits. This represents 1.4% of clients.

07/01/04–12/31/04: 6% of clients did not receive income to which they were entitled.

01/01/05–06/30/05: 8% of clients did not receive all financial benefits to which they are entitled.

Target #2: Clients will not experience a lapse in any benefit to which they are entitled.

Measure #2: Percentage of clients who experience a lapse in benefits or income.

% of clients who experienced a lapse in benefits or income.

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4
FY 2004	**	1.6%	**	1.4%
FY 2005	**	10.0%	**	13.0%

** Data measured on a semi-annual basis.

Analysis of results and challenges: .(semi-annual measurement)

07/01/03–12/31/03: The reviews are not yet occurring. However, a snap-shot of client benefits was recently taken to determine whether clients were without benefits. With a total of 604 clients reviewed 7 currently do not receive the benefits they are entitled to. This constitutes 1.16 percent of clients not receiving benefits.

01/01/04–06/30/04: 8 clients were identified as not receiving benefits they were entitled to or experiencing a lapse in benefits. This represents 1.4% of OPA clients.

07/01/04–12/31/04: 10% of clients experienced a lapse in benefits or income.

01/01/05–06/30/05: 13% of clients experienced a lapse in benefits or income.

A1: Strategy - Clients receiving less than SSA/APA income level will be identified and potential sources of income will be applied for.

Target #1: All clients receiving less than SSA/APA income level will have potential sources of income identified and applied for.

Measure #1: Percentage of clients receiving less than SSA/APA income level who do not have potential sources of income identified and applied for.

Analysis of results and challenges: .

07/01/03–12/31/03: Reporting methodologies developed and measurable results provided in January 2005.

01/01/04–06/30/04: Reporting methodologies developed and measurable results provided in January 2005.

07/01/04–12/31/04: Reporting methodologies developed and measurable results provided in January 2005.

01/01/05–06/30/05: 2% of clients receiving less than SSA/APA income level do not have potential sources of income identified and/or applied for.

B: Result - Public Guardian clients will have shelter available to them.

Target #1: Clients will not be without shelter.

Measure #1: Percentage of Office of Public Advocacy Public Guardian clients without shelter.

Analysis of results and challenges: .

07/01/03–12/31/03: Of the 604 cases reviewed, six clients were without housing. The public guardians have not instituted a means for evaluating whether current placement options meet the least restrictive criteria such

as someone at the psychiatric hospital who could be discharged to an assisted living home; however, this occurs automatically in institutional settings. Currently, if a client remains in place and is not requesting to be moved and funding remains consistent for them to be supported in their placement, that placement is likely to continue unquestioned by the public guardian. Options are explored on an as-needed basis.

01/01/04-06/30/04: Of the cases reviewed, six clients were without housing and no housing option had been created. This represents 1 percent of OPA clients.

07/01/04-12/31/04: 12% of clients went without shelter, and of those 12%, 20% were without housing options created.

01/01/05-06/30/05: 2% of clients went without shelter.

B1: Strategy - Housing options will be developed for each client in need of shelter.

Target #1: Housing options will be developed for each client without housing.

Measure #1: Percentage of OPA Public Guardian clients without housing and without housing options developed.

Analysis of results and challenges:

04/01/04–06/30/04: Reporting methodologies being developed and measurable results available July 2004.

07/01/04-12/31/04: 20% of clients were without housing options created.

01/01/05-06/30/05: Of the 2% who went without shelter, 50% did not have housing options developed.

C: Result - Public Guardian clients will receive services that the Office of Public Advocacy is statutorily obligated to secure.

Target #1: Clients will not be without necessary and available services.

Measure #1: Percent of clients not receiving necessary services.

% of clients not receiving necessary services.

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4
FY 2004	**	7.6%	**	3.2%
FY 2005	**	8.0%	**	1.0%

** Data measured on a semi-annual basis.

Analysis of results and challenges:

07/01/03–12/31/03: Forty-eight clients are currently without services such as mental health services, case management services, substance abuse or dependency treatment that is necessary to prevent risk of significant harm. This is 7.95% of cases surveyed.

01/01/04–06/30/04: 19 clients were identified as without services necessary to prevent risk of significant harm. This figure represents 3.2 per cent of OPA clients.

07/01/04-12/31/04: 8% of clients did not receive necessary services.

01/01/05-06/30/05: 1% of clients did not receive necessary and available services.

C1: Strategy - Appropriate services and providers will be identified for each public guardian client.

Target #1: Referrals for services are made within 2 weeks of assessment results received.

Measure #1: Percentage of referrals made within two weeks.

Analysis of results and challenges:

07/01/03–12/31/03: Reporting methodologies being developed and measurable results available beginning in 2005.

01/01/04–06/30/04: Reporting methodologies being developed and measurable results available beginning in 2005.

07/01/04-12/31/04: Reporting methodologies being developed and measurable results available in August 2005.

D: Result - Public Guardian clients' income/assets/resources are properly managed to meet their basic needs and to prevent waste and dissipation.

Target #1: 100% of clients' monthly expenses are paid or accommodations are made to address or resolve debt.

Measure #1: Percent of clients' monthly expenses paid or with accommodations made to address/resolve debt.

Analysis of results and challenges: .

07/01/03–12/31/03: Seven clients are unable to pay for basic needs such as shelter, food and clothing without experiencing debt or loss or going without. This represents 1.16% of clients.

01/01/04–06/30/04: Six clients were identified as unable to pay for basic needs such as shelter, food and clothing without experiencing debt or loss or going without, or without a plan to address this problem. This represents 1 percent of OPA clients.

07/01/04–12/31/04: 95% of clients' monthly expenses were paid or accommodations were made to resolve debt.

01/01/05–06/30/05: 90% of clients' expenses were paid or accommodations were made to resolve debt.

D1: Strategy - To create and manage a budget for each Public Guardian client and review annually.

Target #1: Budgets are created for all clients.

Measure #1: Percentage of clients for whom budgets are created.

% of clients for whom budgets were created for them.

Fiscal Year	Quarter 1	Quarter 2	Quarter 3	Quarter 4
FY 2004	**	84.0%	**	95.0%
FY 2005	**	89.0%	**	91.0%

** Data measured on a semi-annual basis.

Target #2: Budgets for all clients will be reviewed annually.

Measure #2: Percentage of clients for whom budget was reviewed annually.

Analysis of results and challenges: .

07/01/03–12/31/03: Reporting methodologies being developed and measurable results available beginning in 2005.

01/01/04–06/30/04: Reporting methodologies being developed and measurable results available beginning in 2005.

07/01/04–12/31/04: Reporting methodologies being developed and measurable results available beginning in August 2005.

01/01/05–06/30/05: 92% of clients had their budget reviewed annually.

E: Result - Child's best interests are represented at all stages of child in need of aid proceedings.

Target #1: Every child who is involved in a Child in Need of Aid (CINA) case, in which a guardian ad litem is appointed pursuant to AS 44.21.410(3), will have his/her best interests represented to the court by the guardian ad litem.

Measure #1: The percentage of children whose best interest is represented to the court by his/her guardian ad litem at a Child in Need of Aid proceeding.

% of children whose best interest is represented to the court by his/her guardian ad litem at a CINA proceeding.

Fiscal	Quarter 1	Quarter 2	Quarter 3	Quarter 4
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Year				
FY 2004	**	98.6%	**	99.0%
FY 2005	**	99.0%	**	99.0%

** Data measured on a semi-annual basis.

Analysis of results and challenges: .

07/01/03–12/31/03: Statewide, guardian ad litem appointments were made in approximately 98.6% of all Child in Need of Aid proceedings.

01/01/04–06/30/04: 99% of children involved in CINA proceedings were represented by GALs.

07/01/04–12/31/04: 99% of children involved in CINA proceedings were represented by GALs (statewide).

01/01/05–06/30/05: 99% of children involved in CINA proceedings were represented by GALs statewide.

E1: Strategy - The guardian ad litem will visit with each child as early as possible to explain proceedings, obtain information and assess child's interests.

Target #1: All children are met within five working days of guardian ad litem appointment.

Measure #1: Percentage of children met within five working days of guardian ad litem appointment.

Analysis of results and challenges: .

07/01/03–12/31/03: 59% of the children were seen within 5 working days; an additional 13% were seen within 10 working days of the guardian ad litem appointment (Statistic obtained from Anchorage staff guardian ad litem only).

01/01/04–06/30/04: 69% of the children were seen within 5 working days; an additional 8% were seen within 10 working days; 13% were out of state, out of region, on runaway status, or otherwise unavailable. (Anchorage staff statistics).

07/01/04–12/31/04: 52% of the children were seen within 5 working days; an additional 16% were seen within 10 working days; 29% were out of state, out of region, on runaway status, or otherwise unavailable. (Statewide staff statistics).

01/01/05–06/30/05: 59% of children were seen within 5 working days; an additional 14% were seen within 10 working days; 26% were out of state, on runaway status, or otherwise unavailable.

E2: Strategy - The court is fully informed of child's best interests at disposition phase of child in need of aid (CINA) proceedings.

Target #1: All guardian ad litem predisposition reports are filed in a timely manner.

Measure #1: Percentage of guardian ad litem predisposition reports filed on time.

Analysis of results and challenges: .

07/01/03–12/31/03: 58% of reports were filed on or before the due date; 16% were filed one day late; 16% were filed 2 days late. In all, 90% of reports were filed within two days of the filing deadline (Statistic from Anchorage staff guardian ad litem only).

01/01/04–06/30/04: 56% of reports were filed on or before due date; 29% were filed one day late; 8% were filed 2 days late. In all, 93% were filed within two days of deadline (Anchorage staff statistics only).

07/01/04–12/31/04: 68% of reports were filed on or before due date; 18% were filed one day late (Statewide staff statistics).

01/01/05–06/30/05: 80% of reports were filed on or before their due date; and 8% were filed one day late.

Key Component Challenges

Because of the difficulty in accurately projecting case types and costs for upcoming budget years, OPA workload and caseload increases have often been funded through supplemental appropriations. The difficulty in projecting OPA's budget needs has recently been somewhat exacerbated because a number of cost saving initiatives have been implemented and it is difficult to predict with certainty the amount of savings.

Most significantly, the Office of Public Advocacy has established its various sections and offices as separate "law firms" to reduce the number of "conflict cases" that must be sent to more costly private contractors. The result has been that OPA is retaining many more cases in-house and realizing significant budget savings by utilizing more cost-

effective staff attorneys. In order to continue to retain more cases in-house while ensuring adequate representation of OPA's clients, additional staff attorneys and support personnel will need to be added. OPA will continue to monitor caseload growth and budget projections to determine future funding needs as accurately as possible.

Significant Changes in Results to be Delivered in FY2007

OPA will continue to establish procedures to reduce the number of conflicts of interest such that OPA may retain more cases in-house, thus reducing OPA's reliance on contract attorneys. Contract attorneys are more costly than providing representation and advocacy in-house. This may involve the opening of additional branch offices where the cost of an OPA office is more cost efficient than paying contractors to service the area. It will also require additional staffing. Notably, from FY '04 to FY '05 OPA had a decrease of 934.8 in the total contractual line as a result of retaining more cases in-house.

OPA will be creating five (5) new positions in FY06. Three (3) Law Office Assistant I positions - While OPA has increased professional staff to retain more cases in-house, it has not concomitantly increased support staff. So the Anchorage Criminal Section has one support staff for 7 attorneys and 1 investigator. The Anchorage Adult & Juvenile Representation Section has one support staff for 6 attorneys. Currently, the OPA Juneau office has no administrative support. The office has two public guardians and one attorney GAL. It is anticipated that one non-attorney position will be added to the Juneau office, bringing the professional staff to four with no support staff. This level of support staff is wholly inadequate and requires the attorneys to engage in significant amounts of routine clerical work. It is also well below the one support staff to 3 attorney ratio followed by the Department of Law. One (1) Public Guardian/Benefits Specialist position - The national standard indicates that case loads for a public guardian should not exceed 45 cases per guardian. Most OPA public guardians carry caseloads of approximately 80 clients. This is unacceptable both for the employee and potential liability on the state. This new position would be split between ensuring entitlements are obtained and maintained where authorized, and would carry a half public guardian load. One (1) Associate Attorney II position in the Juneau office – Juneau is currently served by one staff attorney GAL. She cannot manage all of the Juneau and Southeast cases. OPA has expended between \$85,000 and \$130,000 a year over the last four years on contractors. This new position would not completely replace the need for contractors, but would greatly reduce it. Thus, this request estimates that 50% of the increase in personal services would be offset by a reduction in the contractual costs.

OPA is requesting eight (8) new positions in FY '07. One (1) Attorney IV - this new position would be housed in Palmer to handle Palmer and statewide appellate matters; Two (2) Attorney III positions - one located in Anchorage and Fairbanks - both of which would provide parental representation in CINA matters and third-tier conflict representation in criminal matters; One (1) Associate Attorney II position to provide Guardian Ad Litem services as a result of a significant increase in CINA cases in Anchorage; Two (2) Investigator positions – provide additional investigative support enabling the attorneys to take on additional cases, and to avoid the costs associated with more expensive contract investigators; One (1) Law Office Assistant position to provide support to the professional staff in the Palmer; One (1) Administrative Clerk II position to provide clerical support in the Fairbanks office.

In addition, OPA will continue to work collaboratively with the Public Defender Agency to return cases from OPA contractors to the Public Defender where the conflict causing the case to be assigned to a contractor has not materialized or gone away. This will further reduce OPA's reliance on contract counsel. Finally, OPA is implementing a new case management system that will better enable OPA to monitor contract costs, compare contractor efficiency so that work may be directed to more cost efficient contractors, and allocate cases more efficiently among staff.

Major Component Accomplishments in 2005

- OPA contained the increase in actual expenditures by retaining many more cases in-house when compared to prior years in spite of increasing caseloads. OPA reduced its contractual line by almost a million dollars from FY04. By retaining more cases in house and more closely scrutinizing contractor's bills, OPA was able to achieve these savings.
- OPA opened a satellite office of the Civil Section in Palmer, an area of the state with the greatest increases in case loads. OPA also opened a Conflict Counsel Section in Fairbanks to handle third-tier conflict cases.
- OPA continued implementing consistent and fair fee collection from Public Guardian clients across the state, increasing fee collection from \$260,947 in FY '03 to \$379,858 in FY '05.
- OPA has monitored appointments and aggressively opposed unauthorized appoints or appointments in cases where clients are abusing the judicial appointment system and attorney shopping.

- OPA implemented a new case management system which allows the agency to better monitor and track case costs.
- OPA continued to play a leadership role in advocating early and effective intervention in child abuse cases.
- OPA recruited and trained 50 new CASAs (volunteer guardians ad litem) in Anchorage, Juneau, Fairbanks, and Palmer. CASA volunteers advocated for 464 children during the fiscal year.

Statutory and Regulatory Authority

AS 44.21.400 et seq. Office of Public Advocacy

Contact Information
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**Office of Public Advocacy
Component Financial Summary**

All dollars shown in thousands

	FY2005 Actuals	FY2006 Management Plan	FY2007 Governor
Non-Formula Program:			
Component Expenditures:			
71000 Personal Services	6,242.7	7,841.3	9,301.9
72000 Travel	308.1	103.2	353.2
73000 Services	6,990.2	6,414.8	7,080.3
74000 Commodities	283.6	26.8	26.2
75000 Capital Outlay	10.4	21.4	16.9
77000 Grants, Benefits	0.0	0.0	0.0
78000 Miscellaneous	0.0	0.0	0.0
Expenditure Totals	13,835.0	14,407.5	16,778.5
Funding Sources:			
1002 Federal Receipts	50.0	52.1	52.5
1004 General Fund Receipts	11,467.7	12,026.0	14,322.2
1005 General Fund/Program Receipts	120.1	130.7	130.8
1007 Inter-Agency Receipts	477.9	511.3	511.8
1037 General Fund / Mental Health	1,419.3	1,480.9	1,554.7
1108 Statutory Designated Program Receipts	300.0	206.5	206.5
Funding Totals	13,835.0	14,407.5	16,778.5

Estimated Revenue Collections

Description	Master Revenue Account	FY2005 Actuals	FY2006 Management Plan	FY2007 Governor
Unrestricted Revenues				
None.		0.0	0.0	0.0
Unrestricted Total		0.0	0.0	0.0
Restricted Revenues				
Federal Receipts	51010	50.0	52.1	52.5
Interagency Receipts	51015	477.9	511.3	511.8
General Fund Program Receipts	51060	120.1	130.7	130.8
Statutory Designated Program Receipts	51063	300.0	206.5	206.5
Restricted Total		948.0	900.6	901.6
Total Estimated Revenues		948.0	900.6	901.6

**Summary of Component Budget Changes
From FY2006 Management Plan to FY2007 Governor**

All dollars shown in thousands

	<u>General Funds</u>	<u>Federal Funds</u>	<u>Other Funds</u>	<u>Total Funds</u>
FY2006 Management Plan	13,637.6	52.1	717.8	14,407.5
Adjustments which will continue current level of service:				
-FY 07 Wage Increases for Bargaining Units and Non-Covered Employees	150.9	0.1	0.2	151.2
-FY 07 Health Insurance Cost Increases for Bargaining Units and Non-Covered Employees	16.2	0.1	0.0	16.3
-FY 07 Retirement Systems Cost Increase	283.3	0.1	0.3	283.7
-Second Year FN Adjustment for HB 53 Children in Need of Aid/Adoption/Guardian	-5.1	0.0	0.0	-5.1
Proposed budget increases:				
-Risk Management Self-Insurance Funding Increase	24.8	0.1	0.0	24.9
-Increment for Caseload Increases	1,900.0	0.0	0.0	1,900.0
FY2007 Governor	16,007.7	52.5	718.3	16,778.5

**Office of Public Advocacy
Personal Services Information**

Authorized Positions		Personal Services Costs		
<u>FY2006</u>				
<u>Management</u>		<u>FY2007</u>		
<u>Plan</u>		<u>Governor</u>		
Full-time	91	104	Annual Salaries	6,326,953
Part-time	2	2	COLA	173,517
Nonpermanent	0	0	Premium Pay	29,949
			Annual Benefits	3,435,432
			<i>Less 6.66% Vacancy Factor</i>	(663,951)
			Lump Sum Premium Pay	0
Totals	93	106	Total Personal Services	9,301,900

Position Classification Summary

Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Accountant III	1	0	0	0	1
Accounting Tech II	5	0	0	0	5
Administrative Assistant	1	0	0	0	1
Administrative Clerk II	3	2	0	0	5
Administrative Clerk III	1	0	0	0	1
Administrative Manager III	1	0	0	0	1
Assoc Attorney II	13	3	1	0	17
Attorney III	3	1	0	0	4
Attorney IV	13	3	1	7	24
Attorney V	6	2	0	2	10
Attorney VI	1	0	0	0	1
Investigator II	1	0	0	1	2
Investigator III	1	0	0	1	2
Law Office Assistant I	5	0	1	1	7
Law Office Assistant II	1	0	0	0	1
Paralegal I	3	2	0	1	6
Paralegal II	1	0	0	1	2
Public Guardian	10	2	2	0	14
Public Guardian Associate	0	1	0	0	1
Social Worker II	1	0	0	0	1
Totals	71	16	5	14	106