

Enterprise IT Projects**FY2006 Request: \$3,706,000****Reference No: 40437****AP/AL:** Appropriation**Project Type:** Information Systems**Category:** General Government**Location:** Statewide**Contact:** Eric Swanson**House District:** Statewide (HD 1-40)**Contact Phone:** (907)465-5655**Estimated Project Dates:** 07/01/2005 - 06/30/2010**Brief Summary and Statement of Need:**

This category consists of the 10 IT implementation projects developed with a contract with Unisys Corporation, and other enterprise projects requested by State agencies.

Funding:	FY2006	FY2007	FY2008	FY2009	FY2010	FY2011	Total
Info Svc	\$3,706,000	\$2,582,600	\$930,000				\$7,218,600
Total:	\$3,706,000	\$2,582,600	\$930,000	\$0	\$0	\$0	\$7,218,600

<input type="checkbox"/> State Match Required	<input checked="" type="checkbox"/> One-Time Project	<input type="checkbox"/> Phased - new	<input type="checkbox"/> Phased - underway	<input type="checkbox"/> On-Going
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

Operating & Maintenance Costs:

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	0	0
One-Time Startup:	0	
Totals:	0	0

Additional Information / Prior Funding History:

No prior year funding was appropriated for these projects.

Project Description/Justification:

These projects include reorganizing ETS and implementing additional customer services; replacing a failing Interactive Voice Response solution for 6 agencies; consolidating both the physical space of server locations and the total number of servers used by the state; establishing a statewide standard project management (PM) methodology and creating a plan to implement PM best practices within the state government's information technology (IT) community; reducing costs for IT hardware and software by establishing a statewide IT Asset Management system; upgrading the existing statewide email and calendar software; providing environments for agencies to share infrastructure; and implementing secure wireless mobility across the state.

ETS Service Delivery

Redefine and reorganize ETS to ensure Enterprise service delivery goals are the focus and have the highest priorities including revising the charge back model and consumptive based billing.

Proposed**FY06**

\$1,400,000

Interactive Voice Response Platform

Create an enterprise IVR offering to replace the existing antiquated IVR solutions used by several agencies and provide a platform for future development of IVR applications for other agencies.

Proposed**FY06**

\$250,000

Server/Data Center Consolidation

Consolidate both the physical space of server locations and the total number of servers used by the state.

Proposed FY06	Proposed FY07	Proposed FY08
\$510,000	\$930,000	\$930,000

Help Desk Consolidation

Centralize the Level 1 Information Technology (IT) Help Desk Function and integrate the Level 2 IT Help Desk Function.

Proposed FY06
\$635,000

Project Management

Establish state standard project management (PM) methodology, select associated tools, and create plan to implement PM best practices within state government's information technology (IT) community.

Proposed FY06
\$267,000

Asset Management

Reduce costs for IT hardware and software by establishing a statewide (Enterprise) IT Asset Management system within the state government's information technology (IT) community.

Proposed FY06	Proposed FY07
\$500,000	\$1,600,000

Workplace Alaska Software Conversion

The Division of Personnel (DOP) developed and maintains WorkPlace Alaska, the State's enterprise system for online recruitment. WorkPlace Alaska was developed on the Lotus Notes/Domino platform and is an award-winning, innovative approach to vacancy based recruitment.

As a document-centric, workflow-driven application with sophisticated security demands, Lotus Notes/Domino has been an excellent platform for Workplace Alaska. However, in order to provide the required Enterprise recruitment and vacancy system, WPA must be functional and it must be supportable. While the current system is functional, it is not proving to be supportable. Attempts to recruit staff with any Lotus Notes/Domino experience have been futile. This has placed DOP in the position of being totally dependent upon the one ETS staff person who has the skills necessary to administer and program the system. Since no other Departments use Lotus Notes, and ETS (Enterprise Technology Services) is looking to migrate the only 2 other Notes applications (Public Notices and Task Orders) to a new platform, a new development platform must be identified that meets both the requirements of functionality and supportability, and that solution must be implemented.

FY06 Funding CIP Request

Development PCs w/ Dual monitors (qty = 4)	\$ 11,000
Phase III – Production Licensing	
4 CPU licenses (\$25,000/CPU)	\$100,000
2 Servers each w/ 2 CPUs	
2 SQL Server Enterprise Edition (\$20,000)	\$ 20,000
2 Servers (ETS provided) (\$6,500/server)	\$ 13,000
Total	\$144,000