

**State of Alaska  
FY2015 Governor's Operating Budget**

**University of Alaska  
Statewide Programs and Services  
Results Delivery Unit Budget Summary**

## Statewide Programs and Services Results Delivery Unit

### Contribution to Department's Mission

The University of Alaska (UA) inspires learning, and advances and disseminates knowledge through teaching, research, and public service, emphasizing the North and its diverse peoples.

#### University Structure

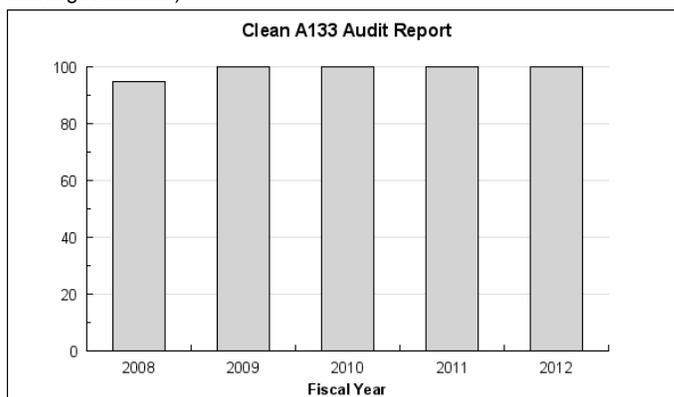
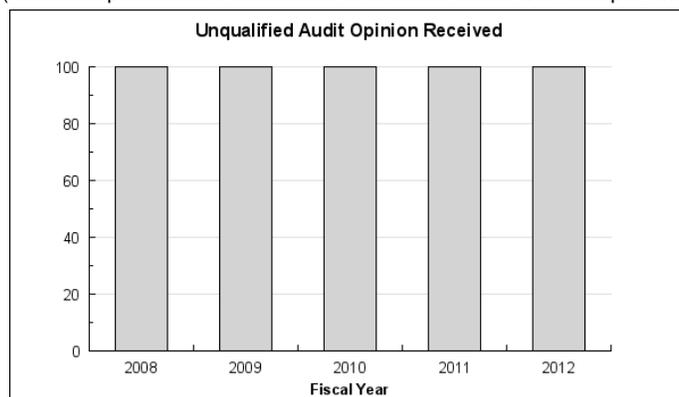
The University of Alaska is composed of four major units: the system office and three separately accredited institutions, University of Alaska Anchorage (UAA), University of Alaska Fairbanks (UAF), and University of Alaska Southeast (UAS). Reporting through UAA is one separately accredited community college, Prince William Sound Community College (PWSCC).

The chancellor of each institution reports to the president of the university system, who in turn reports to the Board of Regents. The Board has ten members with eight-year appointments and a student regent with a two-year appointment; all members are appointed by the governor and confirmed by the legislature.

System administrators reporting to the president include the university's executives in the areas of finance and administration, university relations, academic affairs and research, information technology, human relations and legal counsel.

### Results

(Additional performance information is available on the web at <https://omb.alaska.gov/results.>)



### Core Services

- Achieve clean financial statement audit opinions
- Achieve clean audit reports over federal financial assistance compliance and related internal controls

### Measures by Core Service

(Additional performance information is available on the web at <https://omb.alaska.gov/results.>)

1. Achieve clean financial statement audit opinions
2. Achieve clean audit reports over federal financial assistance compliance and related internal controls

### Major RDU Accomplishments in 2013

Statewide Services finalized implantation of a web-based time sheet system for all of University of Alaska. Benefits include paper reduction, improved processing time, easier record retention, accuracy.

Statewide Services started pilot of the Travel and Expense Management software, which automates the travel booking and travel reimbursement process. Benefits are improved accuracy, paper reduction, ability to gather travel data and report thereon. The software is for the whole University of Alaska system.

The Office of Information Technology (OIT) continues to manage the systemwide expansion of video conferencing use and services for distance education in support of UA academic programs, partnerships across the state as part of the Federal American Recovery and Reinvestment Act (ARRA) projects, and distance delivery.

OIT rolled out initial pilot of DocuSign, the cloud-based global standard application for electronic signature, to all universities

OIT tested failover and further expanded capability in donated ACS Hillsboro, Oregon Data Center space with University equipment as a backup to critical UA enterprise systems and databases to better protect sensitive student, finance or human resources data; exploring business continuity options for critical UA dependent systems in 2013.

OIT identified several critical infrastructural, staffing, and/or equipment needs and allocated internal funding to remedy.

OIT participated in consistent evaluation of information technology (IT) services through IT governance and councils, to consider more efficient online connectivity tools, and outsourcing for optimal service delivery across the UA system.

OIT participated in an IT Service Management (ITSM) review. ITSM is a process-based practice intended to align the delivery of information technology with needs of the enterprise.

OIT worked with Risk Services to implement a University wide emergency alert system that integrates with phones, emails and text messages.

UA welcomed over 1800 Alaska Performance Scholarship (APS) students to campus in the programs first two years (Fall 2011 and Fall 2012).

UA is continuing the Stay on Track messaging campaign designed to help student understand what they can do to graduate in a more timely fashion – thereby reducing costs and reducing reliance on student loans. An increasing number of students registering for 15 or more credits continue to rise due to this and other efforts focused on helping students complete their programs of study.

A UA system-wide updated and revised career and technical education plan was approved and submitted to the Alaska Department of Education and Early Development.

Future Educators of Alaska program continues to succeed in “growing our own” Alaska Native educators by offering dual credit education courses to high school students.

## **Key RDU Challenges**

Statewide Programs and Services provides strategic leadership and support to the campuses as they deliver their mission of research, instruction, and service. In addition, the Statewide office provides direct services to the public, regents, and faculty. With responsibilities for staff functions as well as for direct operations, the Statewide office places a high priority on the efficient delivery of its programs and operational priorities. Key challenges include:

- Driving strategic reallocation decisions to address fiscal challenges, as resources continue to become more limited.
- Providing sustainable funding for existing programs and examining revenue enhancement opportunities for new initiatives.
- Identifying solutions for major state issues that significantly impact the ability of UA campuses to provide services. Pressing issues include rising cost of health care and the ability to maintain existing facilities.
- Coordinating the University’s federal agenda and requests in a tightening federal environment,

- Engaging with stakeholder groups to evaluate UA technology needs while playing an appropriate role in UA strategic planning efforts for the UA strategic direction initiative “Shaping Alaska’s Future”; integrate technology with campus plans and initiatives.
- Innovating cutting edge solutions to drive business process changes in a rapidly increasing mobile world.
- Meet new demands in areas of state interest including science, technology, engineering and math (STEM), health, engineering, education, mining and fisheries/seafood/maritime.
- Better support for Alaska high school graduates who choose to continue in post-secondary programs including traditional academic fields and industry focused programs.
- Improve reporting and data systems to demonstrate the return on investment and performance of non-credit and educational outreach programs.
- Making effective use of intrastate and interstate network bandwidth to address bandwidth and community access challenges, especially in remote communities.
- Increasing security monitoring and remediation in critical areas of need across the UA system, including community campuses.
- Continuing to build upon disaster preparedness, planning, and notification strategies.

### **Significant Changes in Results to be Delivered in FY2015**

- UA’s plan for “Shaping Alaska’s Future” is now engaged in work that initiates the changes and enhancements that were identified through the listening sessions. Faculty and staff are being called on to develop and implement systematic changes that will ensure continual improvements in services and outcomes. A network of change management will begin and organize under the themes that identify UA’s new strategic direction.
- The Office of Information Technology (OIT) will provide a new level of service to campuses that builds trust and instills confidence that it can provide modern, responsive, innovative solutions and customer service.
- Continue to look for ways to reduce costs or mitigate cost increases without significant service impacts.
- Lead administrative efficiency project implementations to meet accountability and sustainability goals: human resources automation; records management/document imaging; travel management system.
- Maximize academic and business continuity of operations planning and implementation.
- Improve system wide emergency preparedness at all campus locations for disaster response and academic and business continuity.
- Continue the system wide marketing and outreach campaigns, which benefit every UA campus.
- Expand and improve access to the University’s distance delivered programs.
- Work closely with UA colleges and schools of education to integrate and promote education career awareness, exploration, and preparation opportunities to align with priority workforce needs in education, especially in rural Alaska.
- Expand the work of the UA Consolidated Alaska Mine Initiative to assess the educational outreach, academic, training and research capacity of Alaska in preparation for growth in the extraction/mining industry.
- Implementation of Fisheries, Seafood and Maritime (FSM) Workforce Development Plan through the work of the UA campuses, regional training centers with the FSM Industry Advisory Committee.

<b>Contact Information</b>
<b>Contact:</b> Michelle Rizk, Associate Vice President <b>Phone:</b> (907) 450-8187 <b>Fax:</b> (907) 450-8181 <b>E-mail:</b> marizk@alaska.edu

**Statewide Programs and Services  
RDU Financial Summary by Component**

*All dollars shown in thousands*

	FY2013 Actuals				FY2014 Management Plan				FY2015 Governor			
	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds	UGF+DGF Funds	Other Funds	Federal Funds	Total Funds
<b>Formula Expenditures</b> None.												
<b>Non-Formula Expenditures</b>												
Statewide Services	23,896.4	8,958.2	0.0	32,854.6	30,143.8	9,560.2	0.0	39,704.0	30,509.6	9,560.2	0.0	40,069.8
Office of Information Technology	15,796.7	3,839.5	0.0	19,636.2	15,877.7	3,915.4	0.0	19,793.1	16,060.3	3,915.4	0.0	19,975.7
Systemwide Education & Outreach	5,947.5	1,836.1	2,105.3	9,888.9	4,085.4	1,591.6	5,743.0	11,420.0	4,146.0	1,591.6	5,743.0	11,480.6
<b>Totals</b>	<b>45,640.6</b>	<b>14,633.8</b>	<b>2,105.3</b>	<b>62,379.7</b>	<b>50,106.9</b>	<b>15,067.2</b>	<b>5,743.0</b>	<b>70,917.1</b>	<b>50,715.9</b>	<b>15,067.2</b>	<b>5,743.0</b>	<b>71,526.1</b>

**Statewide Programs and Services**  
**Summary of RDU Budget Changes by Component**  
**From FY2014 Management Plan to FY2015 Governor**

*All dollars shown in thousands*

	<u>Unrestricted Gen (UGF)</u>	<u>Designated Gen (DGF)</u>	<u>Other Funds</u>	<u>Federal Funds</u>	<u>Total Funds</u>
<b>FY2014 Management Plan</b>	<b>29,425.8</b>	<b>20,681.1</b>	<b>15,067.2</b>	<b>5,743.0</b>	<b>70,917.1</b>
<b>Adjustments which will continue current level of service:</b>					
-Statewide Services	160.4	160.4	0.0	0.0	320.8
-Office of Information Technology	91.3	91.3	0.0	0.0	182.6
-Systemwide Education & Outreach	30.3	30.3	0.0	0.0	60.6
<b>Proposed budget increases:</b>					
-Statewide Services	0.0	45.0	0.0	0.0	45.0
<b>FY2015 Governor</b>	<b>29,707.8</b>	<b>21,008.1</b>	<b>15,067.2</b>	<b>5,743.0</b>	<b>71,526.1</b>