

**Re-Engineering Automated Business Licensing System****FY2007 Request:****\$250,000****Reference No:****41598****AP/AL:** Appropriation**Project Type:** Information Systems**Category:** General Government**Location:** Statewide**Contact:** Rick Urion**House District:** Statewide (HD 1-40)**Contact Phone:** (907)465-2538**Estimated Project Dates:** 07/01/2006 - 06/30/2011**Brief Summary and Statement of Need:**

Automate and modernize business licensing to provide administrative, budgetary, technical, and investigative support to licensing programs.

<b>Funding:</b>	<u>FY2007</u>	<u>FY2008</u>	<u>FY2009</u>	<u>FY2010</u>	<u>FY2011</u>	<u>FY2012</u>	<u>Total</u>
BLic&Corp	\$250,000						\$250,000
<b>Total:</b>	\$250,000	\$0	\$0	\$0	\$0	\$0	\$250,000

<input type="checkbox"/> State Match Required	<input checked="" type="checkbox"/> One-Time Project	<input type="checkbox"/> Phased - new	<input type="checkbox"/> Phased - underway	<input type="checkbox"/> On-Going
0% = Minimum State Match % Required		<input type="checkbox"/> Amendment	<input type="checkbox"/> Mental Health Bill	

**Operating & Maintenance Costs:**

	<u>Amount</u>	<u>Staff</u>
Project Development:	0	0
Ongoing Operating:	0	0
One-Time Startup:	0	0
<b>Totals:</b>	<b>0</b>	<b>0</b>

**Additional Information / Prior Funding History:****Project Description/Justification:**

The division's goal is to obtain a secured business licensing system that provides for online public and internal capabilities, automate financial tracking, provide for a variety of web interface sources, provide a full investigative tracking component, and easy accessibility to system support services.

The new system must be able to provide all components of an efficient, user friendly, web accessible and secure business licensing system that will provide: 1) application tracking and communications; 2) a component to process real-time payments and capture financial data of payments; 3) license data storage and public accessibility; 4) digitize and image applications; 5) disciplinary action tracking and secured public accessibility to data; 6) investigations component allowing for direct interface with licensing data; 7) the ability to obtain online services such as license verifications, renewals, etc.; 8) store and track physical locations and disciplinary actions of tobacco endorsements. The system must provide immediate support services when needed.

The Division has looked at other licensing systems available on the market. It has also considered looking at the new licensing system being obtained by the Division of Insurance. However, since the Corporations program has already invested in the SOSKB and Corporations is now a program within this Division, the determination was made to see if the SOSKB is able to serve Business Licensing as well.

Assumptions are made that a Business Licensing program can be developed for the division. Another component besides Business Licensing is the processing of incoming receipts. The system currently works for the Corporations program alone, but will need major modifications to efficiently handle the rest of incoming receipts in to the division. We are concerned that the current SOSKB system used by Corporations is too slow to efficiently handle the workload, and we are under the assumption that it can be modified to speed the process. The development of a business licensing program to consolidate with Corporations may involve more complexity to efficiently automate the programs and therefore, \$250,000 is a conservative estimate.

