

State of Alaska FY2006 Governor's Operating Budget

Department of Labor and Workforce Development Client Services Component Budget Summary

Component: Client Services

Contribution to Department's Mission

The Client Services component contributes to the department's mission by assisting individuals with disabilities to obtain and maintain employment. The program will continue its role in the management of a statewide workforce investment system that prepares individuals with disabilities for gainful employment.

Core Services

This component provides direct services to individuals with disabilities. Services funded from this component are planned and delivered for the purpose of assisting individuals with disabilities who are in need of vocational rehabilitation to prepare for and acquire employment in the competitive labor market. Funds are also granted to non-profit organizations to establish or enhance their capacity to provide an array of rehabilitation services that assist individuals with disabilities reach their employment goals.

FY2006 Resources Allocated to Achieve Results

FY2006 Component Budget: \$12,821,100	Personnel:	
	Full time	86
	Part time	1
	Total	87

Key Component Challenges

Federal Rehabilitation law has required states to have Comprehensive Systems of Personnel Development (CSPD) since 1998. Included in the CSPD is the educational requirement necessary for staff of the public vocational rehabilitation program. The division continues to struggle with the long-term availability of qualified rehabilitation counselors who meet the federal requirement for national certification. The agency is also trying to upgrade existing staff to meet these qualifications. It takes about two years for a new counselor to become proficient enough to produce employment outcomes at a more experienced counselor level.

Limited state and federal funding constrains the ability to meet the growing demand for services by disabled persons across the state. The costs of service for consumers have increased dramatically. For example, a proposed 10% increase in the cost of tuition at the University of Alaska will require the agency obligate an additional \$50,000 to the cost of tuition for clients attending the University.

The increased cost of goods and services along with limited federal funding may require the division to implement an Order of Selection. If an Order of Selection becomes necessary, only persons with the most severe disabilities will be served and non-severely disabled persons will be referred to other employment agencies within state government. It will also be challenging to meet federal and state performance requirements should an Order of Selection be required.

The unemployment rate of people with disabilities is 70%. The division has implemented a voluntary group process for orientation and plan development in order to serve individuals with disabilities more effectively. Group processing allows greater customer control in their vocational rehabilitation plan and streamlines the rehabilitation process, empowering the individual with a disability.

Significant Changes in Results to be Delivered in FY2006

Service will improve for consumers in Juneau and Fairbanks entering the program through the use of a group process for

orientation and plan development. The group process allows greater customer control and streamlines the rehabilitation process. This process was developed in FY04 and FY05 in Anchorage and eventually will be used statewide.

Should resources be reduced or costs increased to the point that the program can no longer serve all individuals who are eligible, the division will enter into an Order of Selection. Under an Order of Selection only persons with the most severe disabilities will be served.

Major Component Accomplishments in 2004

The division maintains a strong level of commitment to the ten federally funded Tribal Vocational Rehabilitation programs in Alaska. A new tribal program was funded in Metlakatla this year. The division provided technical assistance to help ensure grant success. A staff member has been assigned as a part time liaison, providing training, technical assistance and resources to tribal vocational rehabilitation programs.

517 individuals with significant physical and/or mental impairments that constituted barriers to employment were successfully placed in employment as a result of vocational rehabilitation services.

A successful Employer Partnership Program was expanded from Anchorage to the communities of Juneau and Fairbanks. Integrated outreach to employers by all state employment agencies will better serve employers.

The Customized Employment Grant implemented at five Job Centers is a comprehensive program to provide technical assistance to all state employment programs to provide employment related service to youth and adults with disabilities.

Statutory and Regulatory Authority

Federal Authority:

34 CFR Part 361
PL 105 - 220 Title IV

State Vocational Rehabilitation Services Program
Workforce Investment Act of 1998
Vocational Rehabilitation Program

Statutory Authority:

AS 23.15

Employment Service – Vocational Rehabilitation Program

Administrative Regulations:

8 AAC 98

Vocational Rehabilitation Program

Contact Information

Contact: Gale Sinnott, Director
Phone: (907) 465-2814
Fax: (907) 465-2856
E-mail: Gale_Sinnott@labor.state.ak.us

**Client Services
Component Financial Summary**

All dollars shown in thousands

	FY2004 Actuals	FY2005 Management Plan	FY2006 Governor
Non-Formula Program:			
Component Expenditures:			
71000 Personal Services	4,730.1	5,157.7	5,469.8
72000 Travel	188.0	209.9	194.9
73000 Services	841.8	1,200.0	1,118.7
74000 Commodities	154.8	165.8	165.8
75000 Capital Outlay	0.0	0.0	0.0
77000 Grants, Benefits	5,004.2	5,871.9	5,871.9
78000 Miscellaneous	0.0	0.0	0.0
Expenditure Totals	10,918.9	12,605.3	12,821.1
Funding Sources:			
1002 Federal Receipts	7,707.6	9,193.5	9,358.8
1003 General Fund Match	1,969.5	3,019.6	3,070.1
1004 General Fund Receipts	1,070.1	0.0	0.0
1007 Inter-Agency Receipts	0.0	67.2	67.2
1117 Vocational Rehabilitation Small Business Enterprise Fund	171.7	325.0	325.0
Funding Totals	10,918.9	12,605.3	12,821.1

Estimated Revenue Collections

Description	Master Revenue Account	FY2004 Actuals	FY2005 Management Plan	FY2006 Governor
Unrestricted Revenues				
None.		0.0	0.0	0.0
Unrestricted Total		0.0	0.0	0.0
Restricted Revenues				
Federal Receipts	51010	7,707.6	9,193.5	9,485.4
Interagency Receipts	51015	0.0	67.2	67.2
Voc Rehab Small Business Enterprise Fund	51122	171.7	325.0	325.0
Restricted Total		7,879.3	9,585.7	9,877.6
Total Estimated Revenues		7,879.3	9,585.7	9,877.6

**Summary of Component Budget Changes
From FY2005 Management Plan to FY2006 Governor**

All dollars shown in thousands

	<u>General Funds</u>	<u>Federal Funds</u>	<u>Other Funds</u>	<u>Total Funds</u>
FY2005 Management Plan	3,019.6	9,193.5	392.2	12,605.3
Adjustments which will continue current level of service:				
-FY 05 Bargaining Unit Contract Terms: GGU	12.7	38.7	0.0	51.4
-FY06 Cost Increases for Bargaining Units and Non-Covered Employees	37.8	115.3	0.0	153.1
-Adjustments for Personal Services Working Reserve Rates and SBS	0.0	11.3	0.0	11.3
FY2006 Governor	3,070.1	9,358.8	392.2	12,821.1

**Client Services
Personal Services Information**

Authorized Positions		Personal Services Costs		
<u>FY2005</u>				
<u>Management</u>	<u>Plan</u>	<u>FY2006</u>	<u>Governor</u>	
Full-time	86	86	Annual Salaries	3,907,542
Part-time	1	1	COLA	65,336
Nonpermanent	0	1	Premium Pay	0
			Annual Benefits	2,050,970
			<i>Less 6.16% Vacancy Factor</i>	(370,948)
			Lump Sum Premium Pay	0
Totals	87	88	Total Personal Services	5,652,900

Position Classification Summary

Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Administrative Clerk II	0	0	0	1	1
Administrative Clerk III	0	0	1	0	1
American Sign Lang Interpreter	1	0	0	0	1
Asst Chief Voc Rehab Svcs	1	0	0	0	1
Chf Vocational Rehab	1	0	0	0	1
Graduate Intern II	1	0	0	0	1
Prog Coordinator	1	0	0	0	1
Program Services Aide	0	1	0	0	1
Project Asst	1	0	0	0	1
Project Coord	1	0	0	0	1
Training Specialist	1	0	0	0	1
Voc Rehab Assist I	4	1	1	0	6
Voc Rehab Assist II	11	2	1	6	20
Voc Rehab Counselor Assoc I	2	1	0	1	4
Voc Rehab Counselor Assoc II	4	2	3	2	11
Voc Rehab Counselor I	0	0	1	2	3
Voc Rehab Counselor II	11	3	0	6	20
Voc Rehab Evaluator Assoc I	1	0	0	0	1
Voc Rehab Evaluator Assoc II	1	0	0	0	1
Voc Rehab Evaluator I	0	0	1	0	1
Voc Rehab Evaluator II	3	0	0	0	3
Voc Rehab Manager	3	1	1	0	5
Vocational Rehab Counselor III	1	1	0	0	2
Totals	49	12	9	18	88