

**State of Alaska
FY2005 Governor's Operating Budget**

**Department of Revenue
AMHTA Long Term Care Ombudsman
Component Budget Summary**

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Component: AMHTA Long Term Care Ombudsman

Contribution to Department's Mission

The mission of the Alaska's Office of the Long Term Care Ombudsman is to promote and protect the health, safety, welfare and rights of Alaskan seniors, age 60 and over.

Core Services

- Complaint investigations
- Advocacy
- Review, develop and comment on public safety
- Education

Major Activities to Advance Strategies

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| <ul style="list-style-type: none"> • Each complaint received by the OLTCO will be treated as an intake, or referred to the appropriate agency. • Each complaint received by the OLTCO will be assigned to a staff member for either investigation or monitoring. • Each staff member assigned a complaint will investigate by on-site investigation; investigation by phone or record review. • Each complaint that is being investigated or monitored by staff of the OLTCO will be input into the Ombudsmanager database. • Each OLTCO staff member and volunteer will receive initial training concerning the OLTCO program and its activities. • Upon successful completion and demonstration of initial training, each OLTCO staff member and volunteer will be certified by the LTCO. • Each OLTCO staff member and volunteer will receive on-going training as appropriate, and as resources allow. • The OLTCO will identify Assisted Living and Nursing Homes with more than 50 residents that have Family or Resident Council. • These facilities will receive information packets on how to create a Family or Resident Council. • OLTCO will contact these facilities annually to assess how they're doing. | <ul style="list-style-type: none"> • Assisted Living and Nursing Home facilities not having Resident/Family Council will be offered technical assistance in council creation. • Each piece of proposed legislation will be reviewed to determine if there is any potential impact to Alaskan seniors. • Each piece of proposed legislation which has been identified to have an impact to Alaskan seniors will be analyzed. • The OLTCO will support, oppose, or comment on each piece of proposed legislation which has been identified as having an impact on Alaskan seniors. • Each member of the legislature, or their staff, will be contacted by the OLTCO. • The OLTCO will identify needed legislation or changes to existing legislation, and create or comment on as needed. • The OLTCO will develop partnerships with other agencies to serve older Alaskans, enhance existing services, and problem solving needs. • The OLTCO will sign-up as an "interested party" with State agencies who historically promulgate regulations that impact Older Alaskans. • The OLTCO will participate in groups, boards, and committees to ensure the interest of Older Alaskans are represented. |
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FY2005 Resources Allocated to Achieve Results

<p>FY2005 Component Budget: \$403,700</p>	<table border="0" style="width: 100%;"> <tr> <td colspan="2">Personnel:</td> </tr> <tr> <td>Full time</td> <td style="text-align: right;">4</td> </tr> <tr> <td>Part time</td> <td style="text-align: right;">0</td> </tr> <tr> <td>Total</td> <td style="text-align: right; border-top: 1px solid black;">4</td> </tr> </table>	Personnel:		Full time	4	Part time	0	Total	4
Personnel:									
Full time	4								
Part time	0								
Total	4								

Key Component Challenges

- Respond to the Statewide needs and concerns of older Alaskans with limited staff and other resources.
- Responsibility of advocating for and protecting older Alaskans without the ability to enforce or compel change, to include other agencies not being required to accept our findings.
- Work on legislation to address constraints of ambiguous or outdated statutes that include an absence of clear language which fully supports the federal and state mandates of the Office.

Significant Changes in Results to be Delivered in FY2005

No changes in results delivered.

Major Component Accomplishments in 2003

- In concert with a consumer public advocacy group and other stakeholders, developed legislation to promote and protect residents' rights, which shall be introduced in the coming session.
- Through participation with a task force comprised of stakeholders in relation to guardianship reform, developed legislation for introduction in the coming legislative session, and to align standards and oversight for private guardians.
- Through participation with stakeholders for Alaskans' right, formulated advance directives in health care and mental health and will be introduced during the coming legislative session.
- Developed and implemented a volunteer ombudsman program.
- Provided education on such things as residents' rights, elder abuse, how to create and maintain effective Resident and Family Councils.

Statutory and Regulatory Authority

AS 47.62

Federal Older Americans Act Chapter 2, Section 712

Contact Information
<p>Contact: Jeff Jessee, Executive Director Phone: (907) 269-7960 Fax: (907) 269-7966 E-mail: jeff_jessee@mhta.revenue.state.ak.us</p>

**AMHTA Long Term Care Ombudsman
Component Financial Summary**

All dollars shown in thousands

	FY2003 Actuals	FY2004 Authorized	FY2005 Governor
Non-Formula Program:			
Component Expenditures:			
71000 Personal Services	0.0	0.0	305.1
72000 Travel	0.0	0.0	20.0
73000 Contractual	0.0	0.0	60.0
74000 Supplies	0.0	0.0	8.4
75000 Equipment	0.0	0.0	10.2
76000 Land/Buildings	0.0	0.0	0.0
77000 Grants, Claims	0.0	0.0	0.0
78000 Miscellaneous	0.0	0.0	0.0
Expenditure Totals	0.0	0.0	403.7
Funding Sources:			
1007 Inter-Agency Receipts	0.0	0.0	403.7
Funding Totals	0.0	0.0	403.7

Estimated Revenue Collections

Description	Master Revenue Account	FY2003 Actuals	FY2004 Authorized	FY2005 Governor
Unrestricted Revenues				
None.		0.0	0.0	0.0
Unrestricted Total		0.0	0.0	0.0
Restricted Revenues				
Interagency Receipts	51015	0.0	0.0	403.7
Restricted Total		0.0	0.0	403.7
Total Estimated Revenues		0.0	0.0	403.7

**Summary of Component Budget Changes
From FY2004 Authorized to FY2005 Governor**

All dollars shown in thousands

	<u>General Funds</u>	<u>Federal Funds</u>	<u>Other Funds</u>	<u>Total Funds</u>
FY2004 Authorized	0.0	0.0	0.0	0.0
Adjustments which will continue current level of service:				
-Transfer Long Term Care Ombudsman from Mental Health Trust Authority to new component	0.0	0.0	391.2	391.2
-Changes to Retirement and Other Personal Services Rates	0.0	0.0	12.5	12.5
FY2005 Governor	0.0	0.0	403.7	403.7

**AMHTA Long Term Care Ombudsman
Personal Services Information**

Authorized Positions		Personal Services Costs		
	FY2004 Authorized	FY2005 Governor		
Full-time	0	4	Annual Salaries	218,386
Part-time	0	0	Premium Pay	0
Nonpermanent	0	0	Annual Benefits	86,772
			<i>Less 0.02% Vacancy Factor</i>	<i>(58)</i>
			Lump Sum Premium Pay	0
Totals	0	4	Total Personal Services	305,100

Position Classification Summary

Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Dep Long Term Care Ombudsman	1	0	0	0	1
Investigator	1	0	0	0	1
Long-Term Care Ombudsman	1	0	0	0	1
Office Manager	1	0	0	0	1
Totals	4	0	0	0	4